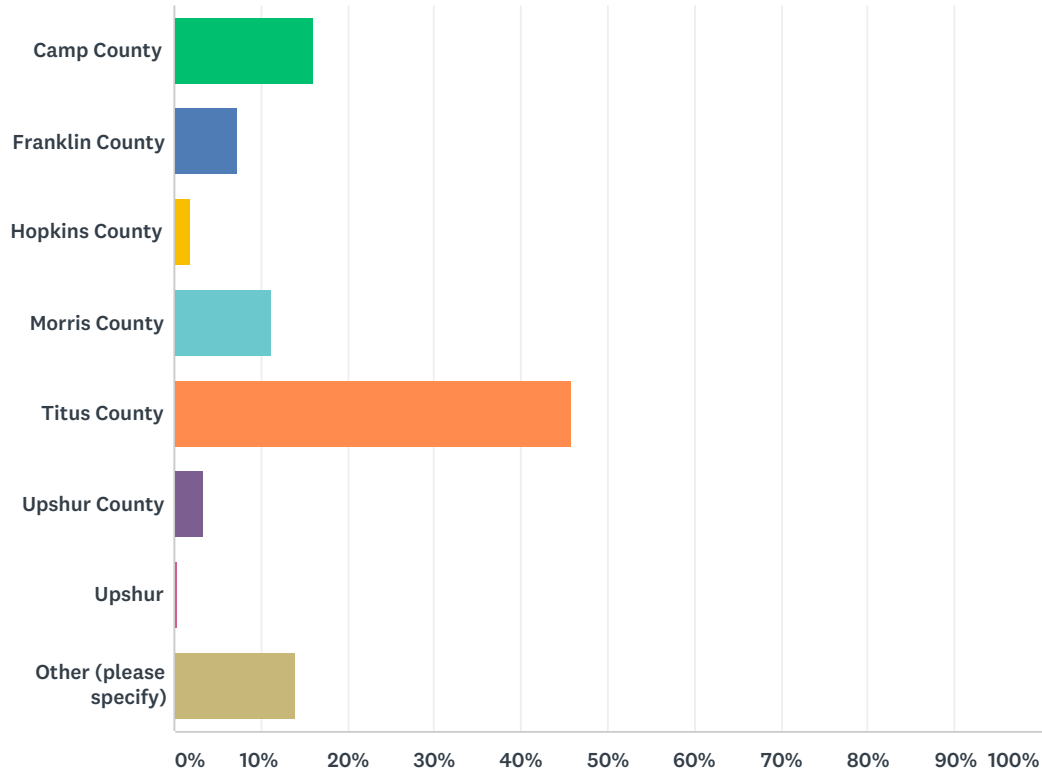


# Q1 What county do you live in?

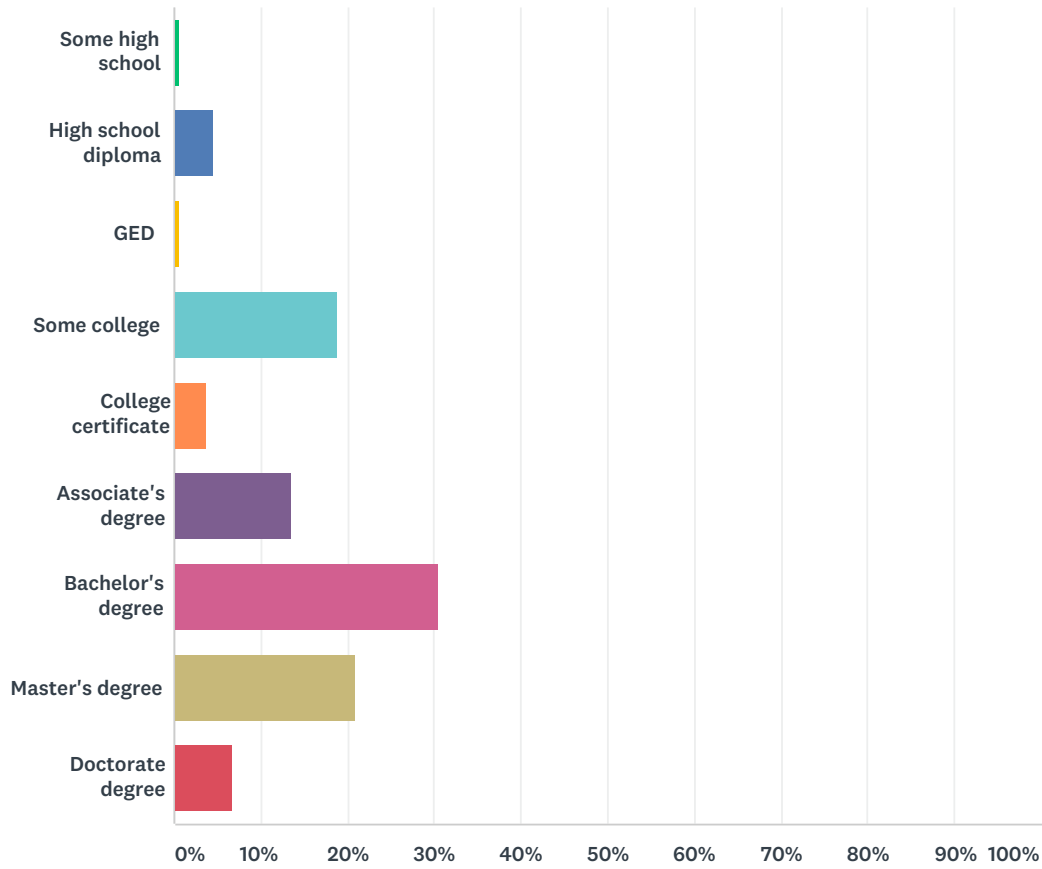
Answered: 560 Skipped: 1



ANSWER CHOICES	RESPONSES
Camp County	16.07% 90
Franklin County	7.32% 41
Hopkins County	1.79% 10
Morris County	11.25% 63
Titus County	45.89% 257
Upshur County	3.39% 19
Upshur	0.36% 2
Other (please specify)	13.93% 78
<b>TOTAL</b>	<b>560</b>

## Q2 What is your highest level of education?

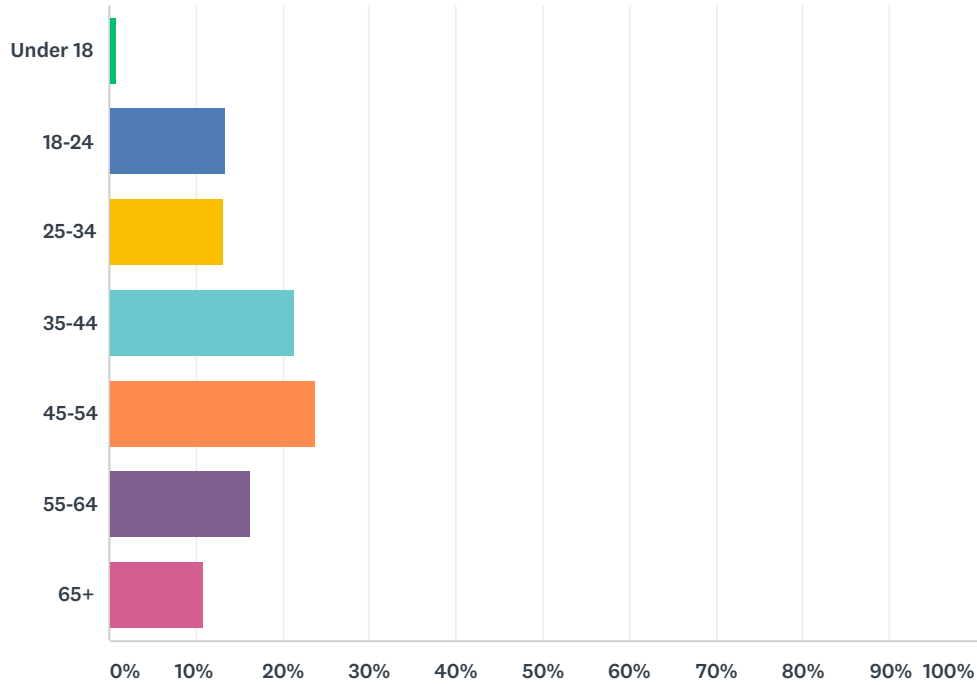
Answered: 560 Skipped: 1



ANSWER CHOICES	RESPONSES	
Some high school	0.71%	4
High school diploma	4.64%	26
GED	0.54%	3
Some college	18.75%	105
College certificate	3.75%	21
Associate's degree	13.57%	76
Bachelor's degree	30.54%	171
Master's degree	20.89%	117
Doctorate degree	6.61%	37
<b>TOTAL</b>		<b>560</b>

### Q3 What is your age?

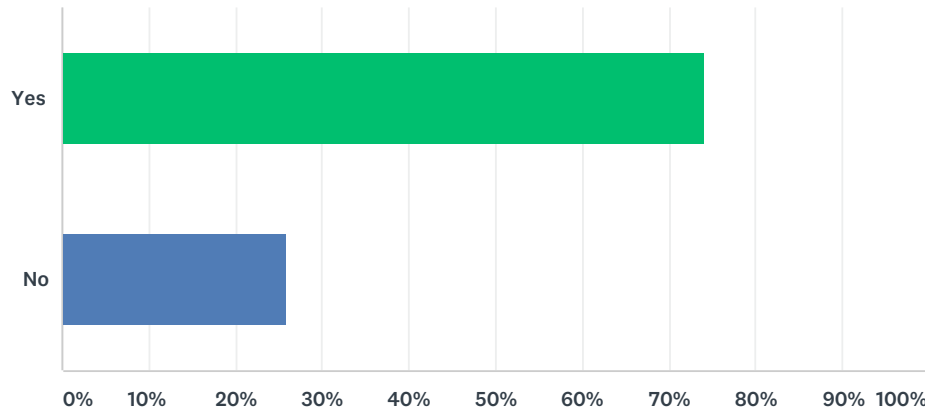
Answered: 556 Skipped: 5



ANSWER CHOICES	RESPONSES
Under 18	0.90% 5
18-24	13.31% 74
25-34	13.13% 73
35-44	21.40% 119
45-54	23.92% 133
55-64	16.37% 91
65+	10.97% 61
<b>TOTAL</b>	<b>556</b>

### Q4 Have you ever attended classes at NTCC? (including dual credit)

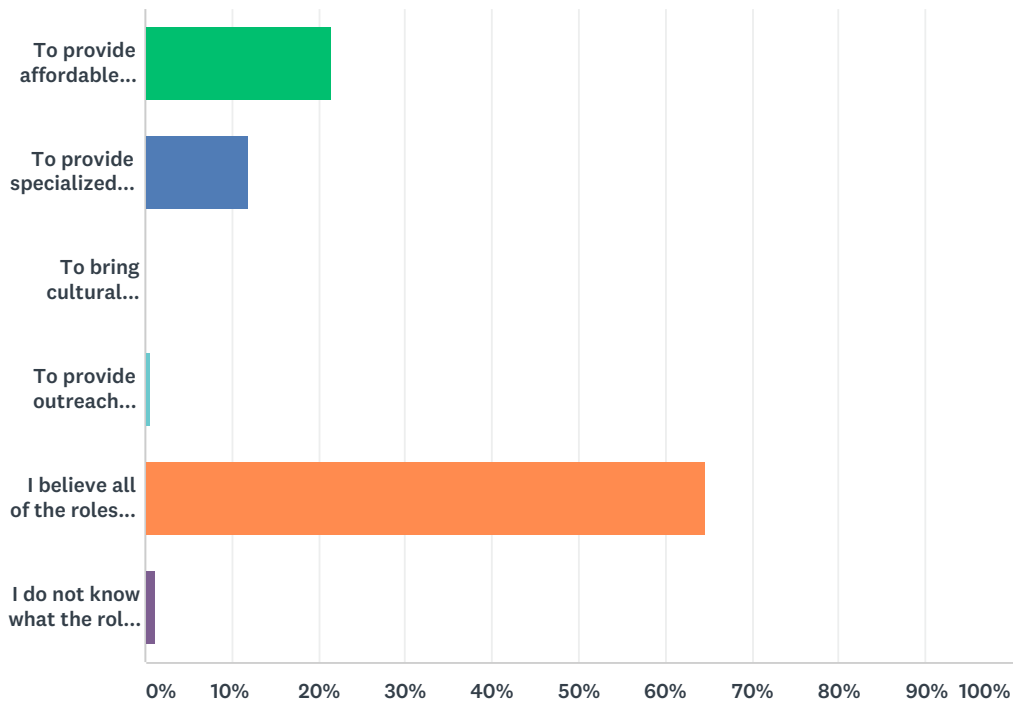
Answered: 557 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	73.97%	412
No	26.03%	145
Total Respondents: 557		

### Q5 Which of the following do you consider to be NTCC's most important role in your community?

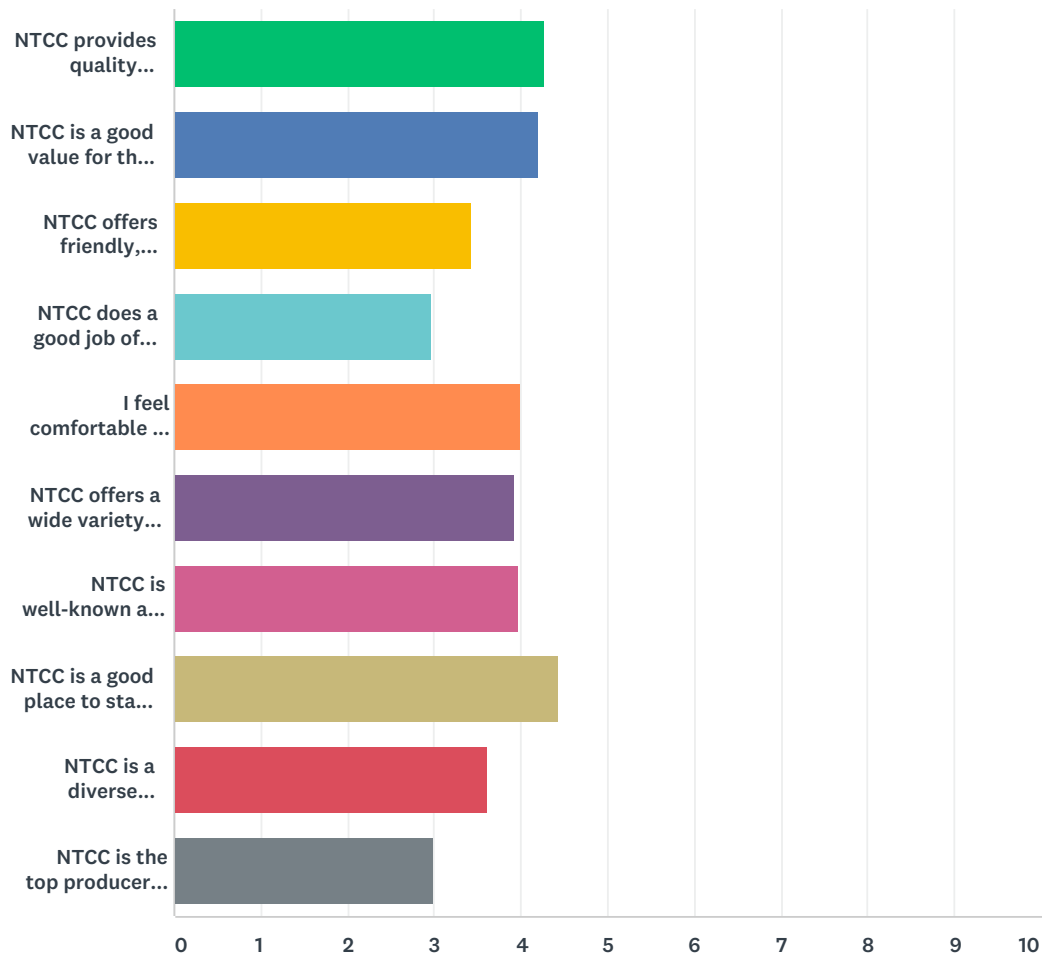
Answered: 559 Skipped: 2



ANSWER CHOICES	RESPONSES	
To provide affordable classes for students who plan to transfer to a university	21.65%	121
To provide specialized career training for jobs that are in demand in this area	11.99%	67
To bring cultural opportunities to Northeast Texas	0.00%	0
To provide outreach services like Communities In Schools, Upward Bound and Adult Education	0.54%	3
I believe all of the roles mentioned above are equally important	64.58%	361
I do not know what the role of NTCC is in my community	1.25%	7
<b>TOTAL</b>		<b>559</b>

### Q6 Please indicate the degree to which you agree or disagree with the following statements about Northeast Texas Community College:

Answered: 559 Skipped: 2

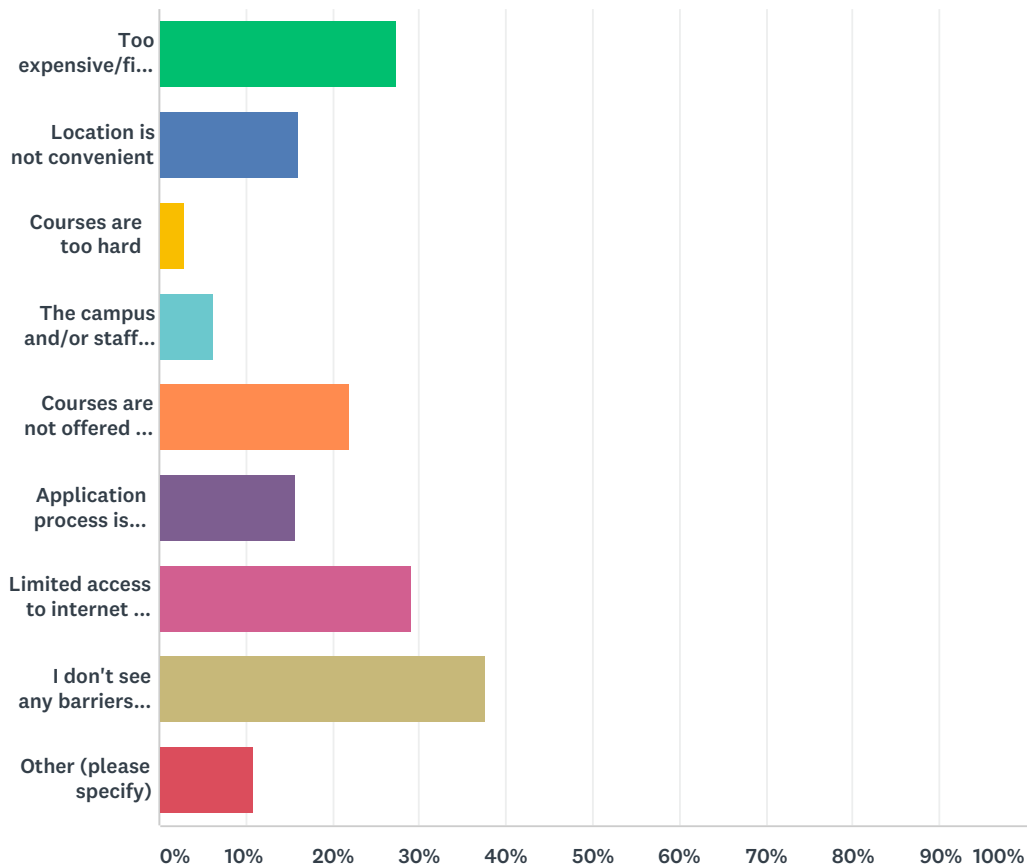


	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE	N/A - I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
NTCC provides quality educational opportunities	3.23% 18	1.43% 8	3.23% 18	39.78% 222	50.18% 280	2.15% 12	558	4.26
NTCC is a good value for the money	2.33% 13	2.69% 15	4.66% 26	35.13% 196	51.79% 289	3.41% 19	558	4.21
NTCC offers friendly, helpful advising	4.47% 25	9.30% 52	15.56% 87	31.84% 178	29.34% 164	9.48% 53	559	3.44
NTCC does a good job of assisting students with the financial aid process	5.56% 31	11.11% 62	15.59% 87	29.93% 167	20.79% 116	17.03% 95	558	2.98
I feel comfortable and safe on the NTCC campus	2.52% 14	3.96% 22	8.63% 48	35.79% 199	44.06% 245	5.04% 28	556	4.00
NTCC offers a wide variety of programs & courses	2.34% 13	5.58% 31	8.45% 47	45.50% 253	34.71% 193	3.42% 19	556	3.94

NTCC is well-known and respected in my community	2.69% 15	4.30% 24	8.78% 49	44.80% 250	36.20% 202	3.23% 18	558	3.98
NTCC is a good place to start before transferring to a university	2.15% 12	0.72% 4	3.05% 17	32.08% 179	60.39% 337	1.61% 9	558	4.43
NTCC is a diverse institution that does a good job of serving minority populations	2.68% 15	1.79% 10	13.60% 76	32.56% 182	36.85% 206	12.52% 70	559	3.62
NTCC is the top producer of nurses and other healthcare professionals in this area	2.70% 15	3.60% 20	15.65% 87	28.24% 157	26.08% 145	23.74% 132	556	3.00

## Q7 What barriers do you believe might prevent someone from getting an education at NTCC? (check all that apply)

Answered: 558 Skipped: 3

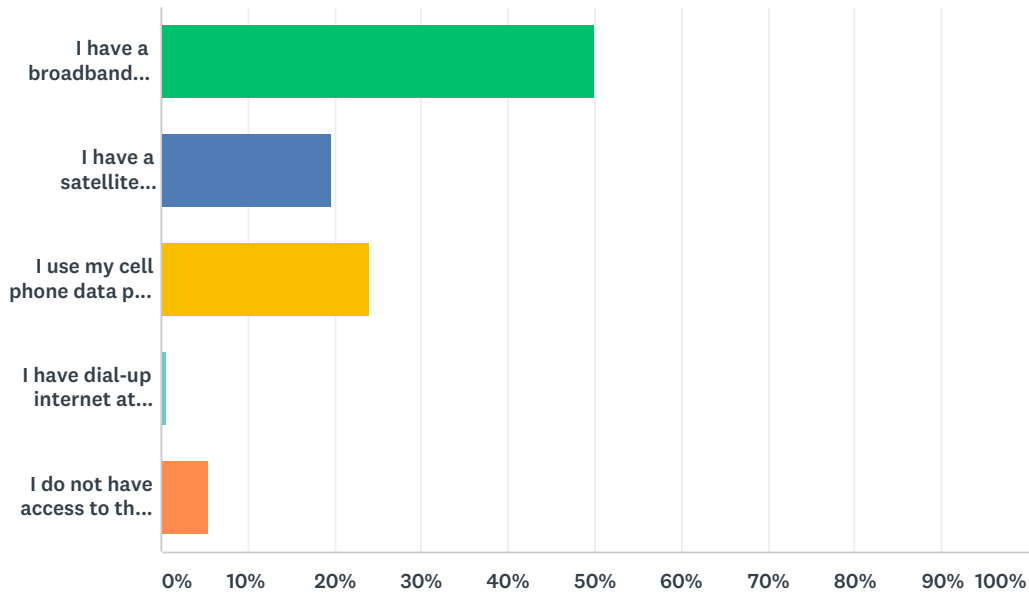


ANSWER CHOICES	RESPONSES	
Too expensive/financial barriers	27.42%	153
Location is not convenient	16.13%	90
Courses are too hard	2.87%	16
The campus and/or staff are not approachable	6.27%	35
Courses are not offered in a convenient time or format	21.86%	122
Application process is confusing	15.59%	87
Limited access to internet or other technology needed to participate in classes	29.03%	162
I don't see any barriers to getting an education at NTCC	37.63%	210
Other (please specify)	10.93%	61
Total Respondents: 558		



### Q8 How do you primarily access the internet at home?

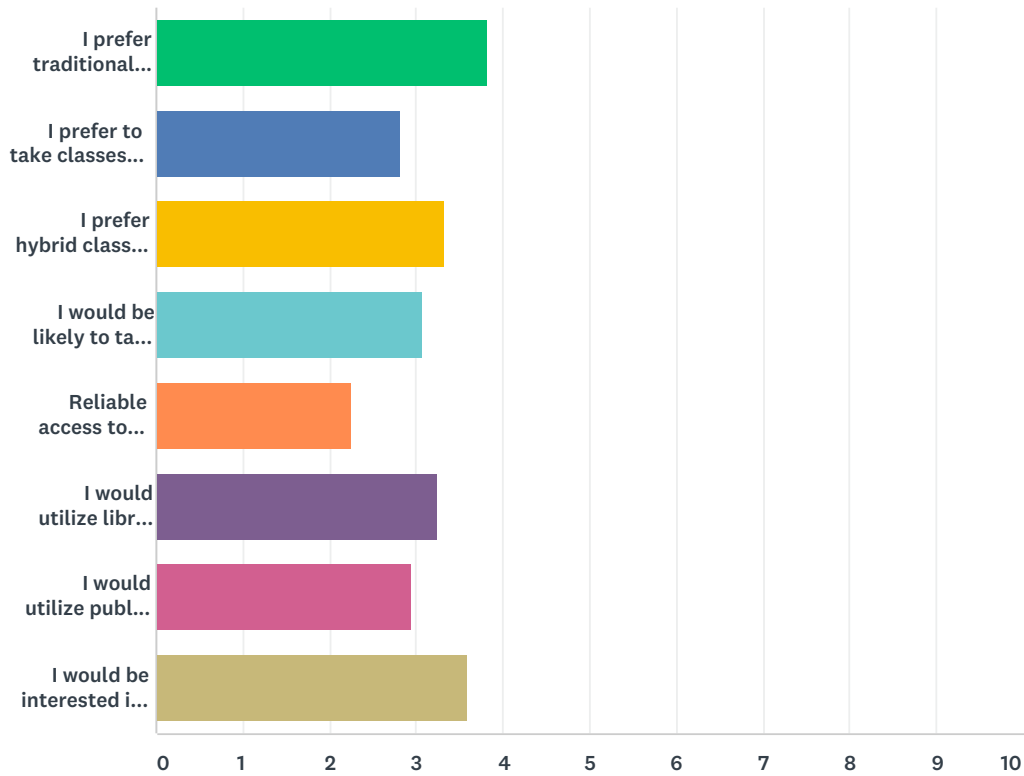
Answered: 559 Skipped: 2



ANSWER CHOICES	RESPONSES	
I have a broadband internet connection at home	50.09%	280
I have a satellite internet connection at home	19.68%	110
I use my cell phone data plan to access internet at home	24.15%	135
I have dial-up internet at home	0.72%	4
I do not have access to the internet at home or it is very unreliable	5.37%	30
<b>TOTAL</b>		<b>559</b>

### Q9 Please indicate the degree to which you agree or disagree with the following statements about courses and services available at Northeast Texas Community College:

Answered: 560 Skipped: 1



	STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE	N/A - I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
I prefer traditional face-to-face classes in a classroom setting	3.76% 21	6.08% 34	22.72% 127	32.02% 179	34.17% 191	1.25% 7	559	3.83
I prefer to take classes that are offered completely online	11.49% 64	24.78% 138	33.75% 188	19.57% 109	8.26% 46	2.15% 12	557	2.82
I prefer hybrid classes that utilize both face-to-face and online components	4.31% 24	12.75% 71	30.34% 169	36.27% 202	13.46% 75	2.87% 16	557	3.33
I would be likely to take classes on the weekend if they were offered	9.71% 54	19.60% 109	19.24% 107	31.65% 176	14.93% 83	4.86% 27	556	3.08
Reliable access to childcare is a barrier to my attending school	17.33% 96	14.62% 81	24.55% 136	13.00% 72	10.47% 58	20.04% 111	554	2.25
I would utilize library resources if they were available on the weekend	3.26% 18	8.88% 49	22.83% 126	33.70% 186	19.93% 110	11.41% 63	552	3.24

I would utilize public transportation to the college if it were available in my area	8.48% 47	15.70% 87	24.19% 134	23.83% 132	17.33% 96	10.47% 58	554	2.94
I would be interested in using career services on campus, such as resume help, job searches, etc.	2.52% 14	6.49% 36	20.90% 116	39.10% 217	24.86% 138	6.13% 34	555	3.59

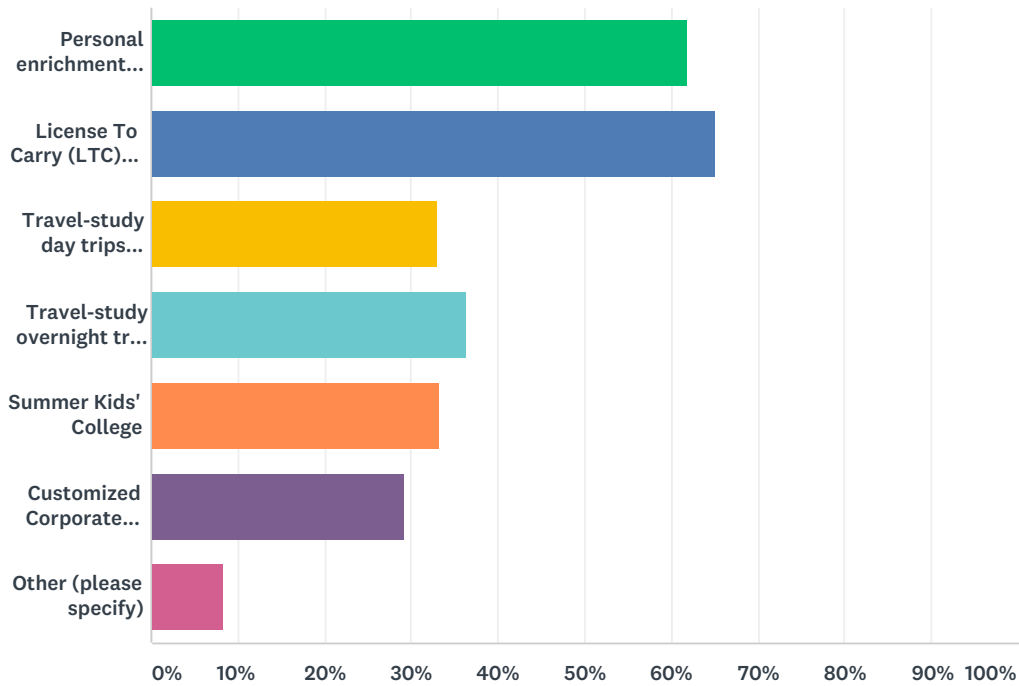
## Q10 Please name three programs that NTCC offers that stand out as high-quality in your opinion:

Answered: 409 Skipped: 152

ANSWER CHOICES	RESPONSES	
Program 1:	100.00%	409
Program 2:	92.42%	378
Program 3:	81.91%	335

### Q11 NTCC offers continuing education/personal enrichment courses that are available to the general public. What types of courses might be of interest to you? (please check all that apply)

Answered: 524 Skipped: 37



ANSWER CHOICES	RESPONSES	
Personal enrichment (arts, crafts, dance, cooking, etc.)	61.83%	324
License To Carry (LTC) and/or personal defense	65.08%	341
Travel-study day trips (example: to a museum in Dallas)	33.02%	173
Travel-study overnight trips (example: trip to Washington, D.C)	36.45%	191
Summer Kids' College	33.21%	174
Customized Corporate Training (either at NTCC or your business location)	29.20%	153
Other (please specify)	8.40%	44
Total Respondents: 524		

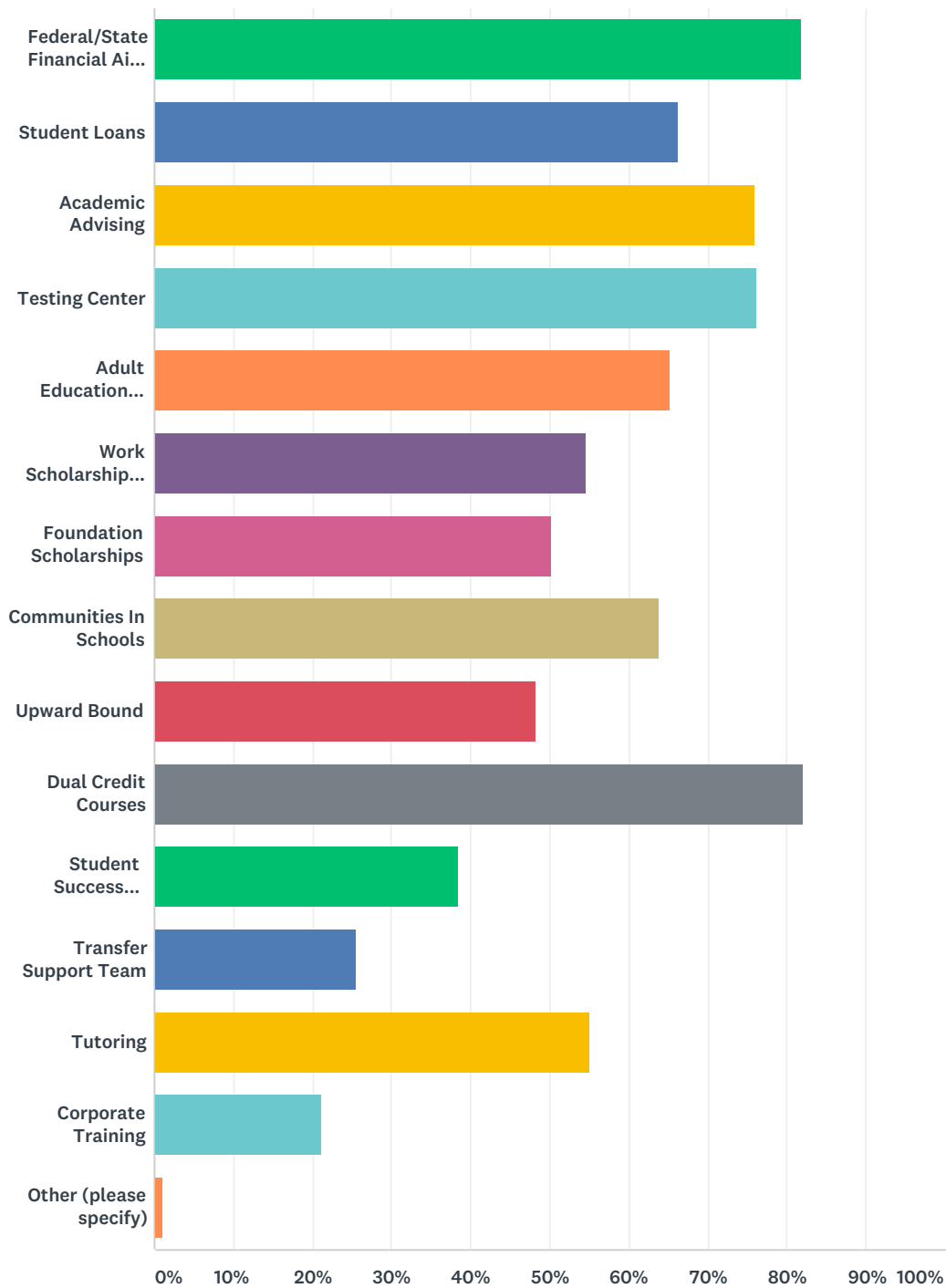
## Q12 In your opinion, what instructional program(s) should NTCC consider adding?

Answered: 208 Skipped: 353

ANSWER CHOICES	RESPONSES	
Program Suggestion 1:	100.00%	208
Program Suggestion 2:	63.94%	133
Program Suggestion 3:	44.23%	92

### Q13 Which of the following services are you familiar with or aware of NTCC offering? (check all that apply)

Answered: 523 Skipped: 38



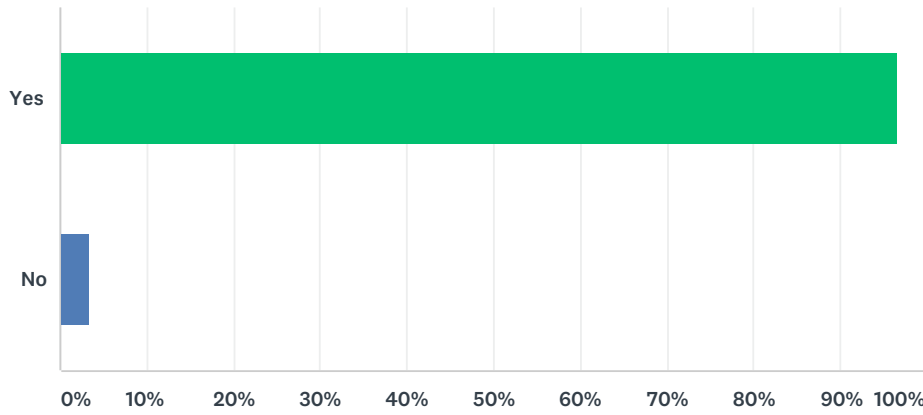
ANSWER CHOICES	RESPONSES
Federal/State Financial Aid Grants	81.84% 428
Student Loans	66.35% 347

Academic Advising	75.91%	397
Testing Center	76.10%	398
Adult Education Program (GED and ESL)	65.20%	341
Work Scholarship Program	54.68%	286
Foundation Scholarships	50.29%	263
Communities In Schools	63.86%	334
Upward Bound	48.37%	253
Dual Credit Courses	82.03%	429
Student Success Services	38.43%	201
Transfer Support Team	25.62%	134
Tutoring	55.07%	288
Corporate Training	21.22%	111
Other (please specify)	1.15%	6
Total Respondents: 523		



### Q14 I would recommend NTCC to a friend or relative?

Answered: 544 Skipped: 17



ANSWER CHOICES	RESPONSES	
Yes	96.69%	526
No	3.31%	18
TOTAL		544

**Q15 Is there anything you would like to add that might be helpful in planning the next five years at Northeast Texas Community College?**

Answered: 174 Skipped: 387