Northeast Texas Community College
Office of Special Populations:

Students with Special Needs & Disabilities Resource/Contact Manual

Troy G. White, Advisor/Coordinator
# CONTENTS

## INTRODUCTION .................................................................................................................. 1

## NTCC & STUDENT ACCOMMODATIONS ........................................................................... 2

## RESOURCES & CONTACTS

### TEXAS HEALTH & HUMAN SERVICES .......................................................................... 7

### LOCAL AREA CONTACTS

#### COMMUNITIES IN SCHOOLS OF NORTHEAST TEXAS .................................................. 27

#### LPCs .................................................................................................................................. 29

#### MHMR ............................................................................................................................... 37

#### DARS ................................................................................................................................. 43

### LOCAL SCHOOLS & EDUCATION SERVICE CENTERS .................................................. 51

### CRISIS INTERVENTION / ADVOCACY AGENCIES ......................................................... 61

- **CASA** (services for abused or neglected children in the foster care system)
- **ETCADA** (individuals seeking drug/alcohol treatment; at risk youth)
- **SAFE-T** (Victims of family violence, sexual assault or other violent crimes)

### AREA CHURCHES / CLERGY ......................................................................................... 71

### BENEVOLENCE ORGANIZATIONS .................................................................................. 75

- **CHRISTIAN SERVICE CENTER** (provides food, clothing, utilities, etc to those in need)
- **TITUS COUNTY CARES** (serving the economically disadvantaged in Titus Co with needs)

### LOCAL HOUSING AUTHORITIES ..................................................................................... 81

### WORKFORCE SOLUTIONS ................................................................................................. 89

- **CHILDCARE ASSISTANCE PROGRAM** (assistance with childcare expenses)

## APPENDIX

### NTCC REQUEST FOR ACCOMMODATIONS FORM (RAF)
NTCC is committed to providing students with disabilities equal access to its facilities, activities and programs. Section 504 of the federal Rehabilitation Act of 1973 as amended, and the Americans with Disabilities Act of 1990 (ADA) require that public colleges and universities provide reasonable and appropriate accommodations for students with disabilities.

Section 504 of the Rehabilitation Act of 1973 as amended states:

No otherwise qualified handicapped individual in the United States...shall, solely by reason of handicap, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance.

The Americans with Disabilities Act of 1990 (ADA) extends the provisions of the Rehabilitation Act of 1973 to private institutions and puts in place more effective means to employment in the private sector, transportation, public accommodations, service provided by state and local government, and telecommunications relay services.

The ADA upholds and extends the standards for compliance set forth in Section 504. Under provisions of the ADA (and similar wording in Section 504), a person with a disability refers to "any person who (1) has a physical or mental impairment which substantially limits one or more major life activities, (2) has a record of such an impairment, or (3) is regarded as having such an impairment." Major life activities may include caring for oneself, performing manual tasks, walking, seeing, hearing, speaking, breathing, learning, concentration and working. A physical or mental condition, in and of itself, does not mean that a person is entitled to accommodations, if the above conditions are not met.
INTRODUCTION

The purpose of this manual is to provide all NTCC faculty and staff, particularly those within the College Connection department, a comprehensive and unified source for policies, procedures, materials and contacts specific to servicing students with ADA and Section 504 needs, as well as meeting the needs of those students who find themselves in unique and special needs situations. It is vital for the institution, as well as the students, that everyone involved in providing special support services are speaking with one voice to ensure clarity, peace of mind and compliance in all aspects of the student's college experience. It is my hope that this manual will accomplish this task.

Inside you will find several features. First, specific ADA and Section 504 requirements that specify NTCC's compliance standards are listed and explained. Second, types of services and accommodations we can provide here at NTCC are compiled and described. It is important to note that this list of services and accommodations is not exhaustive, nor does it automatically mean any/all services or accommodations will be provided. There are no automatic accommodations. You will also find resources and contacts for both ADA Assistance facilities as well as a variety of services to assist our students with whatever special needs they may find themselves dealing with. A comprehensive contact list is provided, including local licensed professional counselors, MHMR contacts, Texas Workforce personnel, Department of Rehab counselors, area high school special support contacts, pastors, law enforcement and others. This will be a living manual, meaning, as more service providers become available, we will update this resource.

NTCC has a long-standing history of welcoming students with disabilities on campus, and, in the past, have served those with hearing, sight, physical and learning disabilities, as well as ADD/ADHD and Dyslexia. We are committed to making sure the educational experience for each student is not only sufficient, but exceptional. Occasionally our students find themselves in difficult situations that have a negative impact on their coursework. Many times they have no one else to turn to other than someone here on campus. This resource and contact manual is just one way the faculty and staff of NTCC can provide superior support and service to our students. Please refer to this manual anytime you have questions or need proper direction in how to best serve these students. As always, feel free to contact the Office of Special Populations at (903) 434-8202 for assistance.

Troy G. White
Coordinator
NTCC & Student Accommodations

The Special Populations Coordinator at NTCC serves as a liaison between the students with disabilities and faculty and staff. All assistance and reasonable accommodations are guided by these Policies and Procedures and implemented by the Special Populations Coordinator. It is the intent of the Special Populations Coordinator to work with students, faculty and staff to provide appropriate support for students as they strive towards achieving their academic goals.

Colleges and universities are not required by either Section 504 or the ADA to lower their academic standards or substantially alter the essential elements of their courses or programs to accommodate students with disabilities.

The requirement for providing reasonable accommodations is designed to give an equal opportunity to students with disabilities; accommodations, in and of themselves, are not a guarantee of success. In order to make the goal of students achieving their academic goals a reality, the responsibility of providing reasonable accommodations for students with disabilities must be a shared one among the students, faculty, staff and the administration.

Students with special needs are encouraged to seek assistance through the Special Populations Coordinator to facilitate your requests and also to allow the faculty or staff member the benefit of guidance from the coordinator on how to best respond to your needs.

To provide appropriate planning and scheduling, returning students must submit their request at least two weeks before accommodations are needed. For scheduling of interpreters, audio books, available modified equipment, note takers and other specific assistance, requests must be submitted four to six weeks prior to need.

Students applying for accommodations through this office must provide written documentation verifying the disability. All documentation regarding a student's disability is considered confidential and is treated as such by the office of Special Populations.

What Accommodations Might Be Provided

Accommodations are determined on an individual basis to meet an individual student's need. There are no automatic accommodations for any particular disability. Students are encouraged to suggest their own accommodations based upon their own knowledge of their disability, experiences and learning style. Suggestion of a particular accommodation does not mean that particular accommodation will be provided. Below is a list of some of the accommodations that have been used by students.
Accommodations may include the following:

- Permission to tape record lectures
- Extended time on tests (up to 1.5x the normal amount)
- Relocation of a class to an accessible location
- Arranging test to be taken in an area with minimal distractions (testing center)
- Use of sign language interpreter
- Copies of Instructor Notes
- Oral administration of tests
- Access to books on audio / e-books / Braille
- Class seating placement

Accommodations must be based upon a documented disability and how that disability impacts the learning experience of that particular student.

Who is Entitled to Classroom or Testing Accommodations

A person who has a disability that substantially limits one or more of their major life activities may be entitled to classroom accommodation if their disability has limited their access to a college education. All accommodations at NTCC are provided on an individual basis after the student completes the appropriate paperwork. Please see How to Request Accommodations for a Disability in this handbook. The Special Populations Coordinator in College Connection evaluates the student’s needs and documentation of the disability.

People with the following, as well as other special needs or disabilities, may be entitled to classroom accommodations:

- Deafness and/or Hard of Hearing
- Traumatic Brain Injury
- Physical Disability
- Learning Disorder
- Vision
- Reading Disorder
- Psychological/Emotional Disability
- Drug Addiction (in recovery programs)
- Alcoholism
- Neurological Disorder
- ADD/ADHD
- Speech/Language
- Other Medical Conditions:
  - Cancer
  - AIDS
  - Diabetes
  - Other Disabilities

If you believe that you have a disability that limits your access to a college education, contact the Special Populations Coordinator in the College Connection office at (903) 434-8202, or stop by the College Connection office located in the Student Union Building.
How to Request Accommodations for a Disability

(1) Contact the Special Populations Coordinator, (903) 434-8202, to arrange a meeting.

(2) Complete the Request for Accommodation Form (RAF). Please find the RAF for "new" and "returning" students located in the appendix of this handbook. The deadline for applying for assistance with the Special Populations Coordinator is **four weeks** prior to the beginning of the initial semester of enrollment, to allow adequate time to coordinate services. Applying after the above deadline or the previously stated deadline for returning students may result in a delay or denial of the request for accommodations for the semester.

(3) Provide written documentation, which confirms a disability that causes a substantial limitation in daily living as described under Section 504 and the Americans with Disabilities Acts, and the guidelines of Northeast Texas Community College. Please see, *Documentation Guidelines for Students with Disabilities*, located in this handbook.

(4) Meet with the Special Populations Coordinator following the review of your documentation. Here you will be informed of the recommended accommodations and if additional documentation is necessary. After this meeting, the Special Populations Coordinator will draft a letter for both the student and faculty/staff to inform them of the requested accommodations.

*The faculty/staff member and the student will, at this point, work together to implement the accommodations. If any concerns develop regarding the accommodations, the student or the faculty member should contact the Special Populations Coordinator.*
Resources & Contacts
Texas Health and Human Services Commission
Texas Health and Human Services Commission
Website: http://www.hhsc.state.tx.us

The State of Texas has created a new system for health and human services in Texas by merging 12 agencies into four new departments under the oversight of the Texas Health and Human Services Commission. This new system will make it easier for Texans to find assistance and will help the state lower administrative costs and direct more funding into services. The four new departments are:

- **The Department of Family and Protective Services** includes the programs previously administered by the Department of Protective and Regulatory Services.
- **The Department of Assistive and Rehabilitative Services** combines the programs of the Texas Rehabilitation Commission, Commission for the Blind, Commission for the Deaf and Hard of Hearing and Interagency Council on Early Childhood Intervention.
- **The Department of Aging and Disability** consolidates mental retardation and state school programs of the Department of Mental Health and Mental Retardation, community care and nursing home services programs of the Department of Human Services, and aging services programs of the Texas Department of Aging.
- **The Department of State Health Services** includes the programs provided by the Texas Department of Health, the Texas Commission on Alcohol and Drug Abuse and the Health Care Information Council, plus mental-health community services and state hospital programs operated by the Department of Mental Health and Mental Retardation.

In addition, the **Health and Human Services Commission** will expand its role to coordinate administrative functions across the system, provide eligibility determination for health and human services programs, and administer Medicaid and the Children's Health Insurance Program.

**State Offices:**

**Ombudsman Office for Public Assistance:**

Phone #: (877) 787-8999
TDD: (888) 425-6889 / (512) 438-3087
Fax #: (512) 491-1967
Mail: HHSC Office of the Ombudsman
P.O. Box 13247
Austin, TX 78711-3247
Website: www.hhsc.state.tx.us

**Health and Human Services Commission:**

Phone #: (512) 424-6500
Press Office #: (512) 424-6951
Website: www.hhsc.state.tx.us
Programs: Medicaid, Children's Health Insurance Program, Temporary

Revised January 2008
Assistance for Needy Families and Food Stamps; Office of Inspector General; and oversight of health and human services agencies.

Department of Assistive and Rehabilitative Services:

Phone #: (512) 377-0500
Press Office: (512) 377-0696
Website: www.dars.state.tx.us
Programs: Rehabilitation Services, including vocational, rehabilitation and independent living programs; disability determination services; services for the blind, visually impaired, deaf and hard of hearing; and early childhood intervention services.

Department of Aging and Disability Services:

Phone #: (512) 438-3011
Press Office: (512) 435-3015 or (512) 438-2894
(for nursing home regulation)
Website: www.dads.state.tx.us
Programs: Aging services; community-based services and state school programs for people with mental retardation; community Care programs for people with disabilities; and inspection of nursing homes and other long-term care facilities.

Department of State Health Services:

Phone #: (512) 458-7111
Press Office: (512) 458-7524
Website: www.dshs.state.tx.us
Programs: Public health programs, including immunizations, bioterrorism preparedness, and state laboratory services; Kidney Health Care Program; Children with Special Health Care Needs; Women, Infants & Children (WIC); mental health services; substance abuse services; and regulatory services for health care professionals, facilities and consumer health protection.

Revised January 2008
Department of Family and Protective Services:

Phone #: (512) 438-4800
Press Office: (512) 438-3294
To report Child Protective Services issues only: (877) 787-8999
To report Child Abuse: (800) 252-5400
Website: www.dfps.state.tx.us

Programs: Child Protective Services; Adult Protective Services; child care licensing; and prevention and early intervention services.
Texas Department of Family and Protective Services
Website: http://www.dfps.state.tx.us

Region 4
Bowie, Camp, Cass, Delta, Franklin, Hopkins, Lamar, Marion, Morris, Red River and Titus Counties

Texas Department of Family and Protective Services - Cass County
305 East Thomas Street
Atlanta, TX 75551-2836
Phone #: (903) 799-7003
Statewide Reporting: 1-800-252-5400
Fax #: (903) 796-2123

Texas Department of Family and Protective Services - Red River County
308 N. Cedar St.
Clarksville, TX 75426-3017
Phone #: (903) 427-3874
Fax #: (903) 427-2053

Texas Department of Family and Protective Services - Morris County
205 Jefferson
Daingerfield, TX 75638-1547
Phone #: (903) 645-3211
Fax #: (903) 645-2864
Email: lori.kelley@dshs.state.tx.us

Texas Department of Family and Protective Services - Marion County
1113 North Wallcott
Jefferson, TX 75657-1041
Phone #: (903) 665-3926
Fax #: (903) 665-8762

Texas Department of Family and Protective Services - Cass County
213 Hwy. 8 North
Linden, TX 75563-9514
Phone #: (903) 756-9246
Fax #: (903) 756-7695

Texas Department of Family and Protective Services - Titus County
614 N. Jefferson

Revised January 2008
Mt. Pleasant, TX 75455  
Phone #: (903) 577-1929  
Fax #: (903) 577-8957  
Email: ginger.jones@dshs.state.tx.us  

Texas Department of Family and  
Protective Services - Lamar County  
1460 19th N.W.  
Paris, TX 75460-2304  
Phone #: (903) 785-7541  
Fax #: (903) 737-0281  
Email: misty-ray@dshs.state.tx.us  

Texas Department of Family and  
Protective Services - Hopkins County  
1400 College Street, Ste. #274  
Sulphur Springs, TX 75482-3431  
Phone #: (903) 885-2667  
Fax #: (903) 439-2223  

Texas Department of Family and  
Protective Services - Bowie County  
3115 S. Lake Drive, Suite 120  
Texarkana, TX 75501  
Phone #: (903) 791-3229  
Fax #: (903) 791-3230  
Email: tangelo.oliver@dshs.state.tx.us  

Texas Department of Family and  
Protective Services – Smith County (District Office)  
302 E. Rieck Rd.  
Tyler, TX 75703-3824  
Phone #: (903) 561-5359  

3303 Mineola Hwy.  
Tyler, TX 75702-1126  
Phone #: (903) 595-4841  

Texas Department of Family and  
Protective Services – Gregg County  
2130 Alpine  
Longview, TX 75601  
Phone #: (903) 757-0588  
Fax #: (903)-233-5201  
Hotline: 1-800-252-5400 (answered 24/7)  
Website: www=dfps.state.tx.us  

Child Protective Services:  

Revised January 2008
The Child Protective Services Division investigates reports of abuse and neglect of children. It also:

- Provides services to children and families in their own homes
- Contracts with other agencies to provide clients with specialized services
- Places children in foster care
- Provides services to help youth in foster care make the transition to adulthood
- Places children in adoptive homes

**Report Abuse or Neglect**

- Call **1-800-252-5400** to report abuse or neglect of children, elders and adults with disabilities that occur in Texas, if you live in Texas, Oklahoma, Louisiana, Arkansas, or New Mexico.
- Other states may call **(512) 834-3784** to report abuse or neglect that has occurred in Texas.
- Child abuse and neglect are against the law in Texas, and so is failure to report it.
- If you suspect a child has been abused or mistreated, you are required to report it to the Texas Department of Family and Protective Services or to a law enforcement agency.
- You are required to make a report immediately.

Cannot accept email reports of suspected abuse or neglect.

**Texas Runaway Hotline 1-888-580-HELP**

The governor of Texas initiated the toll-free, runaway hotline in September 1973. The Texas Runaway Hotline and the Youth Hotline are answered 24 hours a day and provide prevention services to callers who are in need of a caring voice and listening ear. They can help with the following services:

- Comprehensive information and referrals to shelter, counseling, medical assistance, and related services
- Confidential conference calls to parents
- Conference calls to shelters and agencies in the caller's area to confirm appropriate and available services
- A message relay service that helps runaways contact families on their own terms, which not only helps give parents peace of mind, but promotes communication
- Assistance to runaways who wish to access **Operation Home Free**, a service that provides free transportation.

**Adult Protective Services:**

Adult Protective Services is responsible for investigating abuse, neglect and exploitation of adults who are elderly or have disabilities and providing or arranging for services as necessary to alleviate or prevent further maltreatment.

- In-Home Investigations and Services
- MHMR Investigations
- Guardianship

Although the problem of abuse of the elderly and adults with disabilities has been widely recognized only in recent decades, some estimate it may be as common as child abuse.
Abuse results in scratches, cuts, bruises, burns, broken bones, bedsores, confinement, rape or sexual misconduct, and verbal and psychological abuse.

Neglect results in starvation, dehydration, over-or under-medication, unsanitary living conditions, and lack of heat, running water, electricity, medical care, and personal hygiene.

Exploitation is misusing the resources of an elderly or disabled person for personal or monetary benefit. This includes taking Social Security or SSI (Supplemental Security Income) checks, abusing a joint checking account, and taking property and other resources.

Abused elderly or disable persons may be isolated or ill; they may lack a capable or willing caregiver, or the resources to meet their basic living requirements. Any aged or disabled adult who is in a state of abuse, neglect, or exploitation is eligible to receive adult protective services.

Report Abuse or Neglect:
Please contact the Statewide Intake Program (SWI) 24 hours a day, 7 days a week, toll free 1-800-252-5400. States that do not border Texas may use (512) 834-3784 to report abuse, neglect, or exploitation that has occurred in Texas.

- The law requires any person who believes that an elderly or adult with disabilities is being abused, neglected or exploited to report to the Texas Department of Protective and Regulatory Services (PRS) Statewide Intake.
- A person making a report is immune from civil or criminal liability, and the name of the person making the report is kept confidential.
- Any person suspecting abuse and not reporting it can be held liable for a Class B misdemeanor.
- Time frames for investigating reports are based on the severity of the allegations.

Abuse Hotline:
1-800-252-5400

Abuse Hotline for MHMR Investigations:
1-800-647-7418

Texas Department of Human Services (DHS)
Nursing homes, assisted living facilities, private ICF/MR, adult day care

Complaints (reports of abuse):
1-800-458-9858
Nursing Home Information:
1-800-252-8016

Texas Department of Health (TDH)
Hospitals, psychiatric hospitals (including private psychiatric facilities), and various other medical facilities

Revised January 2008
Complaints:
1-888-973-0022

Texas Council on Family Violence

Hotline:
1-800-799-7233
(1-800-799-SAFE)
1-800-787-3224 (TDD)
Rehabilitative Services:

Texarkana, TX Office
Rehabilitation Services Division
410 Baylor Street, Suite A
Texarkana, TX 75501
Phone #: (903) 255-3220
          1-800-344-3419
Fax #: (903) 255-3229
          (903) 255-3230

Paris, TX Office
Rehabilitation Services Division
2340 Lamar Avenue
Paris, TX 75460
Phone #: (903) 785-4596
          1-800-687-8076
Fax #: (903) 784-7383

Sulphur Springs, TX Office
Rehabilitation Services Division
1250 College Street
Sulphur Springs, TX 75482
Phone #: (903) 885-8651
          1-800-687-8176
Fax #: (903) 885-9579

The Department of Assistive and Rehabilitative Services (DARS) provides services to Texans who are disabled. The agency was created by House Bill 2292 of the 78th Texas Legislature as part of a major transformation of the state's health and human services system. DARS administers the programs previously provided by the Texas Rehabilitation Services.

A person may be eligible for this program if:

- The person has a disability that results in substantial problems in obtaining employment.
- Vocational rehabilitation services are required by that person to prepare, get, or keep a job.
- The person is able to get or keep a job after receiving services.

Services will be determined through informed client choice; that is, after providing information about options and alternatives.

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The Vocational Rehabilitation Program serves people with a wide variety of disabilities, including:

- Mental Illness
- Hearing impairment
- Impaired functioning of arms or legs
- Back injury
- Alcoholism or drug addiction
- Mental retardation
- Learning disability
- Traumatic brain injury
- Other physical or mental disabilities that prevent the person from finding and keeping a job

Services based on individual needs include:

- Medical, psychological and vocational evaluation to determine the nature and degree of the disability and the client's job capabilities.
- Counseling and guidance to help the client and family plan vocational goals and adjust to the working world.
- Training to learn job skills in trade school, college, university, on the job or at home.
- Hearing examinations, hearing aids and other communication equipment, aural rehabilitation and interpreter services for the deaf and hearing impaired.
- Medical treatment and/or therapy to lessen or remove the disability.
- Assistive devices such as artificial limbs, braces, and wheelchairs to stabilize or improve functioning on the job or at home.
- Rehabilitation technology devices and services to improve job functioning.
- Training in appropriate work behaviors and other skills to meet employer expectation.
- Job placement assistance to find jobs compatible with the person's physical and mental ability.
- Follow-up after job placement to ensure job success.

Counties served are Bowie, Cass, Morris, Red River, Lamar, Delta, Franklin, Hopkins, Rains, and Titus counties.

Business hours are Monday thru Friday, 8:00 a.m. thru 5:00 p.m.

Services for the Visually-Impaired:

Texarkana, TX Office
Division for Blind Services
410 Baylor Street, Suite C
Texarkana, TX 75501
Phone #: (903) 255-3200
1-800-687-7040
Fax #: (903) 255-3209

Revised January 2008
Blindness Education, Screening and Treatment:

The Blindness Education, Screening and Treatment (BEST) Program assists uninsured adult Texas residents with the payment for urgently needed eye-medical treatment. The intent of the BEST Program is to prevent blindness, and the program serves qualified individuals with:

- Diabetic retinopathy
- Glaucoma
- Detached retina
- Other eye disease determined to be an urgent medical necessity by the applicant's eye doctor and a state medical consultant.

Individuals applying for BEST Treatment Program services must apply through their physician or optometrist. BEST Treatment Program toll-free telephone number is 877-667-7273 or e-mail at ron.lucey@dars.state.tx.us.

Blind Children's Vocational Discovery and Development

The Blind Children's Vocational Discovery and Development Program helps child with visual impairments get the greatest benefit from school, learn to be as independent as possible, and provide support for families. Children between the ages of birth and 10 years who live in Texas and have vision impairment are eligible for services.

Services available from the Children's Program are:

- Assistance to help children develop the confidence and competence to be an active part of their community.
- Educational support.
- Training in areas like food preparation, money management, recreational activities and grooming.
- Help to coordinate medical services.
- Information to families about additional resources

By working directly with the entire family, this program can help a child develop the concepts and skills needed to realize his or her full potential.

For information on any program, call (512) 377-0500 or 800-252-5204.

Criss Cole Rehabilitation Center

Revised January 2008
The Criss Cole Rehabilitation Center (CCRC) within the Division for Blind Services is a comprehensive vocational rehabilitation training facility working in partnership with consumers to empower them to achieve their employment and independent living goals. Serving as a residential adult training facility in Austin, CCRC offers comprehensive training in core skills such as orientation and mobility (O&M), Braille, communication skills, kitchen adaptive skills, technology, Adjustment to Blindness Seminar, and career guidance.

The training at CCRC is focused on the learning of basic blindness skills non-Visually. Using sleep shades encourages consumers to minimize their dependence on vision and overcome the fear of blindness. Following the completion of the Basic Blindness Skills Program, and the development of increased confidence; consumers receive additional training on the use of vision, if needed, to optimize the tools available.

Additional information on the Center can be obtained from Ed Kunz, Center Director; or Andrea Moen, CCRC Admissions Office at (512) 377-0300.

**Vocational Rehabilitation for the Blind or Visually Impaired**

The services available from the DARS Division for Blind Services Vocational Rehabilitation Program or Transition Program (for students 10 years and older) may be able to help you get a job or help you keep the one you already have.

The steps of Vocational Rehabilitation are:
- Applying for services
- Eligibility and evaluation
- Developing a rehabilitation plan
- Training and related services
- Job placement
- Follow-up

Each person in the program has a plan written and designed to meet his or her individual needs.

Eligibility for services are:
- Have a visual impairment that is a barrier to employment.
- Can benefit from vocational rehabilitation services in terms of an employment outcome.
- Require vocational rehabilitation services to prepare for, get, or retain gainful employment.

There are a variety of services available to the vocational rehabilitation consumer, including:
- Evaluation
- Rehabilitation teaching
- Counseling, guidance, referral
- Orientation and mobility services
- Physical and mental restoration
- Reader services
- Transportation
- Technological aids and devices

Revised January 2008
- Vocational Training
- Employment Assistance

Transition Program

The Transition Program is for students 10 and older who are making the change from school to work, or from secondary school to college or vocational school. This program is designed to help the young adult who is blind or visually impaired gain the skills needed to be independent and successful for life.

For information on any program, call (512) 377-0500 or 800-252-5204.

Independent Living Rehabilitation Program

DAR's Independent Living Program helps people with vision problems gain the skills and confidence to live independently. In-home instruction from trained professionals in adaptive skills information about adaptive aids and counseling and advocacy are available to help consumers manage their daily lives. Services provided may also include:

- Eye examinations
- Information and referral
- Orientation and mobility training
- Counseling
- Recreation and socialization
- Independent Living Skills Training

Counties served are Bowie, Camp, Lamar, Cass, Morris, Red River, Marion, and Titus counties. Hopkins, Delta, and Franklin counties are covered by the Tyler office @ 1-800-687-7042.

Services for the Deaf or Hard of Hearing:

Division for Deaf and Hard of Hearing Services (DHHS)
(Texas Commission for the Deaf and Hard of Hearing)
P.O. Box 12904
4800 North Lamar, Suite 100
Austin, TX 78711
Phone #: (512) 407-3250
(512) 407-3251 (TTY)
Fax #: (512) 407-3299
Website: www.tcdhh.state.tx.us

Communication Access

Provided to persons who are deaf or hard of hearing for essential services and community participation. This service includes sign language or oral interpreters, and real-time captioning.

Information and Referral

Revised January 2008
Information and referral regarding deafness and/or hearing impairment is provided to all persons who inquire, regardless of hearing loss. Referrals are made to the appropriate sources for additional services and/or information in the local communities or where appropriate.

**Hard of Hearing Services**

For persons who are hard of hearing, late-deafened or oral deaf. Includes training, information, referral and adaptive equipment, demonstrations provided by a hard of hearing specialist.

**Senior Citizens Program (SCP)**

Geared toward bridging the communication barriers and reducing the isolation facing persons who are deaf or hard of hearing, ages 60 or older. Services vary from area to area and may include coping skills training, independent living services, and recreational activities.

**Early Intervention Program (EIP)**

Funds various projects to identify individuals with possible hearing loss and provide information about available resources. Projects target high risk populations.

**Communication Access Mentor Program**

Funds projects through local service providers for advanced training opportunities for interpreters to upgrade their skills.

**Regional Specialist Program**

Funds projects through local service providers to assist state and local governments, organizations and private entities in making their services accessible and readily available to individuals who are deaf or hard of hearing. The program also addresses attitudinal and cultural barriers of the target population which may hinder successful service delivery, provides information and referral services, and may provide training geared toward the needs of both the service population and the service providers.

**Interpreter Outreach and Training**

Offers agency sponsored training opportunities for interpreters. Continuing Education Units (CEU's) for certification maintenance are awarded to participants in any approved training.

**Camp SIGN**

Camp SIGN is a week-long summer program for children between the ages of 8 and 17 who are deaf or hard of hearing. The camp program is totally dependent on donated funding. Camp SIGN is a communication barrier free environment for students who are deaf or hard of hearing. Camp SIGN is for boys and girls between the ages of 8 and 17 who are deaf or hard of hearing.
who can benefit from the outdoor training program. For more information, please contact Ann Horn at (512) 407-3251 TTY or by e-mail at ann.horn@dars.state.tx.us.

Certification of Deafness for Tuition Waiver

Provided to applicants for tuition waiver at state supported post-secondary schools in Texas. Applicants must have an average uncorrected hearing loss of 55 decibels (dB) or greater (using 500, 1000, 2000 and 4000 Hz) or a physician who will certify that the applicant is "functionally deaf and the primary mode of communication in the classroom is visual" to quality.

Interagency Contract Local Service Providers

Deaf Action Center
3115 Crestview Drive
Dallas, TX 75235
Phone #: (214) 521-0407
E-Mail: seniorcitizens@deafactioncenterx.org
        advocacy@deafactioncenterx.org
        communication@deafactioncenterx.org

Merritt Interpreting Services
3626 N. Hall, Suite #504
Dallas, TX 75219
Phone #: (214) 969-5585
Fax #: (214) 969-5592
E-Mail: merritt.interpreting_services@airmail.net

Goodrich Center for the Deaf
2500 Lipscomb Street
Ft. Worth, TX 76110
Phone #: (817) 926-5305 Voice
         (817) 926-4101 TTY
Fax #: (817) 921-9528
Website: www.goodrichcenter.com
E-Mail: patriced@goodrichcenter.com

Division for Early Childhood Intervention Services:

Division for Early Childhood Intervention Services
4900 North Lamar Blvd.
Austin, TX 78751
Phone #: (512) 424-6745
ECI Care Line: 1-800-250-2246
TDD: (512) 424-6770
Website: www.eci.state.tx.us

ECI is a statewide program for families with children, birth to three, with disabilities and development delays. ECI supports families to help their children reach their potential through

Revised January 2008
developmental services. Services are provided by a variety of local agencies and organization across Texas.

State and federally funded through the Individuals with Disabilities Education Act, ECI provides evaluations and assessments, at no cost to families, to determine eligibility and need for services. Families and professionals work as a team to plan appropriate services based on the unique needs of the child and family. ECI asks families who can afford to do so, to share in the cost of services. The amount a family pays for ECI services is determined using a sliding fee scale and is based on family size and income after allowable deductions. No child and family will be turned away because of an inability to pay.

ECI goes to families and focuses on working with the child and family in their natural environment, such as at home, grandma's, or a child care center. Essentially, it's where children live, learn and play.

Research shows that growth and development are most rapid in the early years of life. The earlier problems are identified, the greater the chance of eliminating them. Early intervention responds to the critical needs of children and families by:

- promoting development and learning,
- providing support to families,
- coordinating services, and
- decreasing the need for costly special program.

ECI Services can include:

- Assistive Technology: Services & Devices
- Audiology
- Developmental Services
- Early Identification, Screening & Assessment
- Family Counseling
- Family Education
- Medical Services (diagnostic or evaluation services used to determine eligibility)
- Nursing Services
- Nutrition Services
- Occupational Therapy
- Physical Therapy
- Psychological Services
- Service Coordination
- Social Work Services
- Speech-Language Therapy
- Vision Services

Area Early Childhood Intervention Offices:

**Early Childhood Intervention**
ECI Texoma
P.O. Box 109
140 W. Dallas

Revised January 2008
ECI Texoma – Head Office
Director: Linda Horton
P.O. Box 1087
315 W. McLain
Sherman, TX 75091-1087
Phone #: (903) 957-4810
Fax #: (903) 957-3415

Early Childhood Intervention Opportunities, Inc.
6101 N. State Line Ave.
Texarkana, TX 75503
Phone #: (903) 791-2270 (Main)
(903) 791-2288 (ECI)
Fax #: (903) 792-0816 (Main)
(903) 793-0058 (ECI)

Region VIII Education Service Center
Early Childhood Intervention (ECI) Program
P.O. Box 1894
2230 N. Edwards
Mt. Pleasant, TX 75456-1894
Phone #: (903) 572-8551, ext. 2782
Fax #: (903) 575-2630

Sabine Valley Center
Early Childhood Intervention
105 Wood Bine
Longview, TX 75602
Phone #: (903) 757-8194
Fax #: (903) 757-8294

Revised January 2008
Local Area Contacts
<table>
<thead>
<tr>
<th>Name</th>
<th>Phone</th>
<th>Cell</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bristow, Rebecca (CIS)</td>
<td>903-524-2221</td>
<td></td>
<td><a href="mailto:rbristow@ntcc.edu">rbristow@ntcc.edu</a></td>
</tr>
<tr>
<td>Brown, Cayla (CIS)</td>
<td>903-537-2386 ext. 41</td>
<td></td>
<td><a href="mailto:csbrown@ntcc.edu">csbrown@ntcc.edu</a></td>
</tr>
<tr>
<td>Carter, Juanita (CIS)</td>
<td>903-855-3395</td>
<td></td>
<td><a href="mailto:jrcarter@ntcc.edu">jrcarter@ntcc.edu</a></td>
</tr>
<tr>
<td>Craver, Karen (CIS)</td>
<td>903-575-2070</td>
<td></td>
<td><a href="mailto:kcraver@ntcc.edu">kcraver@ntcc.edu</a></td>
</tr>
<tr>
<td>Crocker, Misty (CIS)</td>
<td>903-884-2293</td>
<td></td>
<td><a href="mailto:mcrocker@ntcc.edu">mcrocker@ntcc.edu</a></td>
</tr>
<tr>
<td>Easley, Jennifer (ACE)</td>
<td>903-884-2404 X 3626</td>
<td></td>
<td><a href="mailto:jeesley@ntcc.edu">jeesley@ntcc.edu</a></td>
</tr>
<tr>
<td>Echols, Donna (CIS)</td>
<td>903-856-6482</td>
<td></td>
<td><a href="mailto:dechols@ntcc.edu">dechols@ntcc.edu</a></td>
</tr>
<tr>
<td>Flemmning, Tamara (CIS)</td>
<td>903-645-3501 OR 903-656-2351</td>
<td></td>
<td><a href="mailto:tflemmning@ntcc.edu">tflemmning@ntcc.edu</a></td>
</tr>
<tr>
<td>Ford, Amy (CIS)</td>
<td>903-537-2266 x 2225</td>
<td></td>
<td><a href="mailto:aford@ntcc.edu">aford@ntcc.edu</a></td>
</tr>
<tr>
<td>French, Kristin (CIS)</td>
<td>903-575-2057</td>
<td></td>
<td><a href="mailto:kfrrench@ntcc.edu">kfrrench@ntcc.edu</a></td>
</tr>
<tr>
<td>Hooks, MyShell (ACE)</td>
<td>903-524-2221</td>
<td></td>
<td><a href="mailto:mhooks@ntcc.edu">mhooks@ntcc.edu</a></td>
</tr>
<tr>
<td>Joyner, Cheryl (ACE)</td>
<td>903-572-4586 X 204</td>
<td></td>
<td><a href="mailto:cjjoyner@ntcc.edu">cjjoyner@ntcc.edu</a></td>
</tr>
<tr>
<td>Lambert, Laura (CIS)</td>
<td>903-342-5711 OR 903-342-3548</td>
<td></td>
<td><a href="mailto:jlambert@ntcc.edu">jlambert@ntcc.edu</a></td>
</tr>
<tr>
<td>Linseisen, Cynthia (CIS)</td>
<td>903-537-3700 X 5256</td>
<td></td>
<td><a href="mailto:clinseisen@ntcc.edu">clinseisen@ntcc.edu</a></td>
</tr>
<tr>
<td>Lockett, Shanta (ACE)</td>
<td>903-645-2261</td>
<td></td>
<td><a href="mailto:slockett@ntcc.edu">slockett@ntcc.edu</a></td>
</tr>
<tr>
<td>Majors, Candice (CIS)</td>
<td>903-434-8705</td>
<td></td>
<td><a href="mailto:cmajors@ntcc.edu">cmajors@ntcc.edu</a></td>
</tr>
<tr>
<td>Matthews, Kim (CIS)</td>
<td>903-572-4586 X 104</td>
<td></td>
<td><a href="mailto:kmathews@ntcc.edu">kmathews@ntcc.edu</a></td>
</tr>
<tr>
<td>McCuller, Molly (CIS)</td>
<td>903-884-2494</td>
<td></td>
<td><a href="mailto:mmcculler@ntcc.edu">mmcculler@ntcc.edu</a></td>
</tr>
<tr>
<td>Mickens, Tasha (CIS)</td>
<td>903-946-0260</td>
<td></td>
<td><a href="mailto:tmickens@ntcc.edu">tmickens@ntcc.edu</a></td>
</tr>
<tr>
<td>Milam, Jana (CIS)</td>
<td>903-575-2040</td>
<td></td>
<td><a href="mailto:jmilam@ntcc.edu">jmilam@ntcc.edu</a></td>
</tr>
<tr>
<td>Morgan, Casey (ACE)</td>
<td>903-639-3836</td>
<td></td>
<td><a href="mailto:cmorgan@ntcc.edu">cmorgan@ntcc.edu</a></td>
</tr>
<tr>
<td>Moss, Jason (CIS)</td>
<td>903-434-8758</td>
<td></td>
<td><a href="mailto:jmoss@ntcc.edu">jmoss@ntcc.edu</a></td>
</tr>
<tr>
<td>Nixon, Sheridan (CIS)</td>
<td>903-645-2261</td>
<td></td>
<td><a href="mailto:snixon@ntcc.edu">snixon@ntcc.edu</a></td>
</tr>
<tr>
<td>Norris, Lyndsey (CIS)</td>
<td>903-763-5000 X 123</td>
<td></td>
<td><a href="mailto:lnorris@ntcc.edu">lnorris@ntcc.edu</a></td>
</tr>
</tbody>
</table>

**Schools:**
- Bristow, Rebecca (CIS) - Windfield
- Brown, Cayla (CIS) - Salthillo School
- Carter, Juanita (CIS) - Pittsburg Intermediate
- Craver, Karen (CIS) - Vivian Fowler
- Crocker, Misty (CIS) - Paul Hewitt JH and HS
- Easley, Jennifer (ACE) - Paul Hewitt
- Echols, Donna (CIS) - Pittsburg Primary
- Flemmning, Tamara (CIS) - South Elementary / Lone Star
- Ford, Amy (CIS) - Mt Vernon Elementary / Intermediate
- French, Kristin (CIS) - E.C. Brice Elementary
- Hooks, MyShell (ACE) - Windfield
- Joyner, Cheryl (ACE) - Paul Hewitt
- Lambert, Laura (CIS) - Winnsboro Elementary and Middle Scho
- Linseisen, Cynthia (CIS) - Mt Vernon JHS / HS
- Lockett, Shanta (ACE) - Daingerfield
- Majors, Candice (CIS) - Mt. Pleasant JH
- Matthews, Kim (CIS) - Chapel Hill
- McCuller, Molly (CIS) - Paul Hewitt Elementary
- Mickens, Tasha (CIS) - Daingerfield High School
- Milam, Jana (CIS) - P.E. Wallace
- Morgan, Casey (ACE) - Hughes Springs
- Moss, Jason (CIS) - Anne Sims Elementary
- Nixon, Sheridan (CIS) - Daingerfield Junior High
- Norris, Lyndsey (CIS) - Quitman ISD
Putman, DeAnna (CIS)
903-639-3873
CELL: 903-738-2253
dputman@ntcc.edu
HUGHES SPRINGS HS

Soto, Cynthia (CIS)
903-575-2020 x 1112
CELL: csoto@ntcc.edu
MT PLEASANT HIGH SCHOOL

Stobnicki, Sabrina (CIS)
903-577-1146 X 102
CELL: 903-563-9771
sstobncki@ntcc.edu
HARTS BLUFF

Smith, Tommie (CIS)
903-645-2901
CELL: 903-285-2754
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DAINGERFIELD WEST ELEMENTARY

Taylor, Julie (ACE)
903-342-5711
CELL: 903-563-2654
jtaylor@ntcc.edu
WINNSBORO MIDDLE SCHOOL

Thomas, Billi Jo (CIS)
903-434-8635
CELL: 903-466-6858
bthomas@ntcc.edu
FRANCES CORPREW ELEMENTARY

Vaughan, Kim (ACE)
903-763-5000 X 185
CELL: 903-330-1672
kvaughan@ntcc.edu
QUITMAN ELEMENTARY
Licensed Professional Counselors
AGENCY: Craig A. Pruitt, M.A., LPC  
Licensed Professional Counselor  
404 West 2nd Street  
Mount Pleasant, TX 75455  
Phone: (903) 577-1224  
Fax: (903) 577-1810  
Email: craigpruittlpc@hotmail.com

CLIENT TYPE SERVED: Adults, Adolescents, Children, Couples  
Families

SERVICES AVAILABLE:  
• Marital Difficulties  
• Parent-Child Conflicts  
• Depression  
• Anxiety School Problems  
• Vocational Issues  
• Grief  
• Abuse Recovery  
• Stress Divorce Recovery  
• Emotional Struggles  
• Behavior Difficulties  
• Sexual Issues  
• Other Life Issues

COUNTRIES SERVED: Bowie, Camp, Franklin, Hopkins, Morris, Titus, Upshur and Wood

FEE: 1st Session - $95.00; Subsequent Sessions - $80.00 each. Accepts Medicaid  
• AS NEEDED BASIS (for referral fees only): Pro-Bono Services may be available. Have student call office and they will be set up with appropriate service. Also, scholarships are available on a limited basis through the Baptist Association.

BUSINESS HOURS: Monday – Thursday, 8:30am – 6:00pm  
Friday, 8:30am – 12:00 noon

SPANISH INTERPRETER: None
AGENCY: Richard L. Flournoy, Ph.D.  
Licensed Specialist in School Psychology  
104 S. Van Buren  
Mt. Pleasant, TX 75455  
Phone: (903) 572-1406  
Fax: (903) 572-1446  
Email: drflournoy@suddenlinkmail.com

CLIENT TYPE SERVED: Age 5 through Geriatrics

ELIGIBILITY REQUIREMENTS: Open

SERVICES AVAILABLE: Assessments  
Psychological Evaluations  
Testing  
Consultations  
Counseling and Psychotherapy for Individuals and Families  
All disabilities/disorders served

COUNTRIES SERVED: Open

FEE: Accepts Medicaid, Superior Health Plan (CHIP), Medicare & most insurance plans

BUSINESS HOURS: Tuesday-Friday, 10:00am – 5:00pm  
Friday, 10:00am – 4:00pm

TRANSPORTATION: None available

SPANISH INTERPRETER: None
AGENCY: Randy L. Crittenden, Ph.D.
Licensed Specialist in School Psychology in Texas
3725 Lamar Chisum Square
Paris, TX 75462
Phone: (903) 784-4351
Fax: (903) 739-2783
Email: critter@1starnet.com

CLIENT TYPE SERVED: All ages for psychological and developmental evaluations

ELIGIBILITY REQUIREMENTS: Referral from school system or Social Security Disability

SERVICES AVAILABLE: Disability Testing for:
Learning Disabilities
Emotional Disturbances
Social Security Disability
Neuropsychological Evaluations
Memory Problem
ADHD
ODD
Mental Disabilities

COUNTRIES SERVED: Lamar, Red River, Choctaw, Fannin, Delta, Hopkins and Franklin

FEE: Due to contract specifications

BUSINESS HOURS: Monday – Wednesday, 8:00am – 5:00pm
Thursday, 9:00am – 3:00pm

TRANSPORTATION: Taxi, Tranx Buses

SPANISH INTERPRETER: None
MMHR / DARS
AGENCY:

Lakes Regional Mental Health/Mental Retardation Center – Home Office
400 Airport Road
Terrell, TX 75160
Phone: (972) 524-4159
Fax: (972) 388-2009
Web: www.lrmhmrc.org

Lakes Regional MHMR Centers – Camp, Franklin, Morris and Titus Counties:

Mt. Pleasant Mental Retardation Center
107 East 11th Street
Mt. Pleasant, TX 75455
Phone: (903) 572-2760
Fax: (903) 577-3942
Crisis Hotline: (877) 466-0660

Mt. Pleasant Mental Health Center
1300 W. 16th Street
Mt. Pleasant, TX 75455
Phone: (903) 572-8783
Fax: (903) 572-6965
Crisis Hotline: see above

Lakes Regional MHMR Centers – Delta and Lamar Counties:

Paris Mental Health Center
395 North Main
Paris, TX 75460
Phone: (903) 737-2475
Fax: (903) 737-2479
Crisis Hotline: see above

Paris Mental Retardation Center
3036 Clarksville
Paris, TX 75460
Phone: (903) 785-5392
Fax: (903) 784-2638
Crisis Hotline: see above
Lakes Regional MHMR Centers – Hopkins County:

Sulphur Springs Mental Retardation Center
1400 College Street, Suite 162
Sulphur Springs, TX 75482
Phone: (903) 885-8714
Fax: (903) 439-6006
Crisis Hotline: (877) 466-0660

Sulphur Springs Mental Health Center
1400 College Street, Suite 204
Sulphur Springs, TX 75482
Phone: (903) 885-8611
Fax: (903) 439-1080
Crisis Hotline: see above

Greenville Mental Health Center
4200 Stuart
Greenville, TX 75402
Phone: (903) 445-3987
Fax: (903) 454-8458

Greenville Mental Rehabilitation Center (ECI and DayHab)
4804 Wesley
Greenville, TX 75402
Phone: (903) 455-5770
Fax: (903) 455-8911
ECI Phone: (903) 454-0300
ECI Fax: (903) 454-8635

CLIENT TYPE SERVED:

Adults or children with mental, emotional illness or mental retardation. Children from birth to 18 years with serious emotional disturbances, behavioral and psychiatric problems. Persons 18 years and older are linked to Adult Services.

SERVICES AVAILABLE:

- Assertive Community Treatment (ACT) – Provides treatment, rehabilitation and support to people
with severe and persistent mental illness that have had multiple hospitalizations or involvement with the judicial system, homeless shelters or community residential placements. The ACT team helps people with both clinical and rehabilitation services.

- **Continuity of Care** – A staff person is liaison for people in state schools and state hospitals and helps people plan for return to the community.
- **Family Education** – Informs families about mental conditions, the options for treatment and the ways to manage problems.
- **In Home and Family Support** – Grant funds aid eligible individuals or their families to purchase services, support, adaptive devices or architectural modifications necessary to maintain functioning in their own home.
- **Medication Related Services** – A physician prescribes the medication a person needs to get better. A nurse (or other qualified person) assesses the effects of the medication. Medical staff teaches the skills a person needs to safely administer and monitor their medication.
- **Outreach** – Outreach activities link persons to community healthcare and support services. The goal is to reach persons who might otherwise not get care because of symptoms of a disorder, economic hardship, homelessness, unfamiliarity with services, lack of transportation or other barriers.
- **Residential Services & Support Living** – Operates ICF-MR and HCS homes, residential living for persons with mental retardation. People who live in the community receive support to
maintain their independence.

- **Respite Services** – Both in-home and out-of-home care are provided to persons when family or caretakers need relief of their responsibilities on a temporary basis.

- **Skills Maintenance Services** – People with severe mental illness receive long-term services in day programs, which ensure personal well being and reduce the risk of out-of-home placement.

- **STAR Services** – Youth ages 7-17 who are delinquent or at-risk of runaway, truancy, homelessness, abuse/neglect or family conflict receive help with crisis intervention, conflict resolution, skills training, counseling, linkage with resources and case planning.

- **Substance Abuse Counseling** – Adults or teens receive assessment of problems, information about substance abuse, counseling and referral to treatment resources.

- **Support Housing** – Persons with severe and persistent mental illnesses choose, get and keep regular housing, with support. Services include funds for rental assistance or sources for affordable housing, in-home training, assistance in finding housing and moving in and service coordination.

- **Vocational Services** – Assist persons with mental illness or mental retardation to prepare for, find and maintain employment. Job placement, vocational support and job coaching are provided in natural community settings. Vocational support and training for persons with long term needs are provided in a sheltered workshop setting.

- **First Time Offender Program** – A specialized treatment program for
adolescents who are identified as being involved with the Juvenile Justice System, or are “at-risk” of involvement with the juvenile authorities for the first time and who meets the priority population criteria for services. This includes youth that are referred from the school system because of delinquent behavior. Family members may also identify their child as a first time offender if they have knowledge the child has been engaging in behavior of a delinquent nature. Children identified as “First Time Offenders” receive a specific intervention on their treatment plan to address and alleviate their delinquent behaviors. Collaboration with School, Probation, Child Protective Services and Parents is exercised to the greatest extent possible.

FEE:
Monthly ability to pay – Fee Schedule Sliding Scale – Fee is determined by the individual/family income, Hospitalization Insurance, Medicaid and Medicare.

BUSINESS HOURS:
Monday – Friday, 8:00am – 5:00pm
Crisis Hotline: (877) 466-0660 (24/7)

TRANSPORTATION:
Limited

SPANISH INTERPRETER:
Yes
AGENCY: Lakes Regional Mental Health Center
1400 College, Suite 204
Suiphur Springs, TX 75482
Phone: 903/885-8611
Fax: 903/439-1080

CLIENT TYPE SERVED: Adults
Children and adolescents up to age 17 with mental illness

ELIGIBILITY REQUIREMENTS: Psychiatric diagnosis and one of the following:
1. Identified as ED by school system
2. Global assessment of functioning (GAF) of 50 or below
3. At risk of removal from preferred living environment or day care

SERVICES AVAILABLE: Psychiatric services including medication services, case management, skills training, counseling (individual, group, or family)

COUNTIES SERVED: Hopkins/Franklin

FEE: Sliding Scale Available

BUSINESS HOURS: Monday - Friday 8:00am-5:00pm

TRANSPORTATION: Yes (open cases)

SPANISH INTERPRETER: Yes

Revised May 2009
AGENCY:

Department of Assistive and Rehabilitative Services (DARS)-Rehabilitation Services Division

Texarkana Office – Texarkana Rehabilitation Commission
410 Baylor Street, Suite A
Texarkana, TX 75501
Phone #: (903) 255-3220
1-800-344-3419
Fax #: (903) 255-3229
(903) 255-3230

Paris Office – Texas Rehabilitation Commission
2340 Lamar Avenue
Paris, TX 75460
Phone #: (903) 785-4536
1-800-687-8076
Fax #: (903) 784-7383

Sulphur Springs Office – Texas Rehabilitation Commission
1250 College Street
Sulphur Springs, TX 75482
Phone #: (903) 885-8651
1-800-687-8176
Fax #: (903) 885-9579

CLIENT TYPE SERVED:
The Department of Assistive and Rehabilitative Services (DARS) provides services to Texans who are disabled. The agency was created by House Bill 2292 of the 78th Texas Legislature as part of a major transformation of the state's health and human services system. DARS administers the programs previously provided by the Texas Rehabilitation Commission.

ELIGIBILITY REQUIREMENTS:
A person may be eligible for this program if:
- The person has a disability that results in substantial problems in obtaining employment.

Revised January 2008
SERVICES AVAILABLE:

- Vocational rehabilitation services are required by that person to prepare for, get, or keep a job.
- The person is able to get or keep a job after receiving services.

Services will be determined through informed client choice; that is, after providing information about options and alternatives.

The Vocational Rehabilitation Program serves people with a wide variety of disabilities, including:
- Mental Illness
- Hearing impairment
- Impaired functioning of arms or legs
- Back injury
- Alcoholism or drug addiction
- Mental retardation
- Learning disability
- Traumatic brain injury
- Other physical or mental disabilities that prevent the person from finding and keeping a job.

Services, based on individual needs, include:
- Medical, psychological and vocational evaluation to determine the nature and degree of the disability and the client's job capabilities.
- Counseling and guidance to help the client and family plan vocational goals and adjust to the working world.
- Training to learn job skills in trade school, college, university, on the job or at home.
- Hearing examinations, hearing aids and other communication equipment, aural rehabilitation and interpreter services for the deaf and hearing impaired.
- Medical treatment and/or therapy

Revised January 2008
to lessen or remove the disability.
- Assistive devices such as artificial limbs, braces, and wheelchairs to stabilize or improve functioning on the job or at home.
- Rehabilitation technology devices and services to improve job functioning.
- Training in appropriate work behaviors and other skills to meet employer expectations.
- Job placement assistance to find jobs compatible with the person's physical and mental ability.
- Follow-up after job placement to ensure job success.

COUNTIES SERVED:


FEE:

Some Services Based on Economic Need

BUSINESS HOURS:

Monday - Friday, 8:00am - 5:00pm

TRANSPORTATION:

As required on a case-by-case basis

Revised January 2008
AGENCY:
Department of Assistive and Rehabilitative Services – Division for Blind Services
410 Baylor St., Suite C
Texarkana, Texas 75501
Phone #: (903) 255-3200
1-800-687-7040
Fax #: (903) 255-3209

Department of Assistive and Rehabilitative Services – Division for Blind Services
Serving Camp and Franklin counties
Nancy Custer, Children’s Specialist
1121 ESE Loop 323, Bldg. 1, Suite 106
Tyler, Texas 75701
Phone #: (903) 581-9945
(800) 687-7042
Email: nancy.custer@dars.state.tx.us

CLIENT TYPE SERVED:
Blind and Visually Impaired

ELIGIBILITY REQUIREMENTS:
Children's Program – Birth to 9 years
Transition Program – 10 years +
Vocational Rehabilitation – Adults who are working
Independent Living – Adults not able to work

SERVICES AVAILABLE:
Education Support Services
Counseling and Guidance
Consumer & Parent Workshops
Information and Referral
Eye Restoration
Rehabilitation Training
Special Aids and Appliances
Orientation and Mobility
Vocational Evaluation
Vocational Training
Assistance in Locating and Securing Job Opportunities
Post-Employment Services
Reader Services
Independent Living Skills Training
Criss Cole Rehabilitation Center in Austin, TX

Revised January 2008
COUNTIES SERVED: Bowie Camp, Lamar, Cass, Morris, Red River, Marion and Titus Counties (Hopkins, Delta, Franklin Counties – covered by Tyler office @ 1-800-687-7042)

FEE: None

BUSINESS HOURS: Monday – Friday, 8:00 a.m. - 5:00 p.m.

TRANSPORTATION: Occasionally transportation can be purchased.

Revised January 2008
Services for the Deaf or Hard of Hearing:

Division for Deaf and Hard of Hearing Services (DHHS)
(Texas Commission for the Deaf and Hard of Hearing)
P.O. Box 12904
4800 North Lamar, Suite 100
Austin, TX 78711
Phone #: (512) 407-3250
(512) 407-3251 (TTY)
Fax #: (512) 407-3299
Website: www.tcdhh.state.tx.us

Communication Access

Provided to persons who are deaf or hard of hearing for essential services and community participation. This service includes sign language or oral interpreters, and real-time captioning.

Information and Referral

Information and referral regarding deafness and/or hearing impairment is provided to all persons who inquire, regardless of hearing loss. Referrals are made to the appropriate sources for additional services and/or information in the local communities or where appropriate.

Hard of Hearing Services

For persons who are hard of hearing, late-deafened or oral deaf. Includes training, information, referral and adaptive equipment, demonstrations provided by a hard of hearing specialist.

Senior Citizens Program (SCP)

Geared toward bridging the communication barriers and reducing the isolation facing persons who are deaf or hard of hearing, ages 60 or older. Services vary from area to area and may include coping skills training, independent living services, and recreational activities.

Early Intervention Program (EIP)

Funds various projects to identify individuals with possible hearing loss and provide information about available resources. Projects target high risk populations.

Communication Access Mentor Program

Funds projects through local service providers for advanced training opportunities for interpreters to upgrade their skills.

Regional Specialist Program

Funds projects through local service providers to assist state and local governments, organizations and private entities in making their services accessible and readily available to individuals who are deaf or hard of hearing. The program also addresses attitudinal and cultural barriers of the

Revised April 2009
target population which may hinder successful service delivery, provides information and referral services, and may provide training geared toward the needs of both the service population and the service providers.

**Interpreter Outreach and Training**

Offers agency sponsored training opportunities for interpreters. Continuing Education Units (CEU's) for certification maintenance are awarded to participants in any approved training.

**Camp SIGN**

Camp SIGN is a week-long summer program for children between the ages of 8 and 17 who are deaf or hard of hearing. The camp program is totally dependent on donated funding. Camp SIGN is a communication barrier free environment for students who are deaf or hard of hearing. Camp SIGN is for boys and girls between the ages of 8 and 17 who are deaf or hard of hearing who can benefit from the outdoor training program. For more information, please contact Ann Horn at (512) 407-3251 TTY or by e-mail at ann.horn@dars.state.tx.us.

**Certification of Deafness for Tuition Waiver**

Provided to applicants for tuition waiver at state supported post-secondary schools in Texas. Applicants must have an average uncorrected hearing loss of 55 decibels (dB) or greater (using 500, 1000, 2000 and 4000 Hz) or a physician who will certify that the applicant is "functionally deaf and the primary mode of communication in the classroom is visual" to quality.

**Interagency Contract Local Service Providers**

**Deaf Action Center**
3115 Crestview Drive
Dallas, TX 75235
Phone #: (214) 521-0407
Toll Free #: 1-866-685-0407
Fax #: (214) 521-3658
E-Mail: seniorcitizens@deafactioncentertexas.org
advocacy@deafactioncentertexas.org
communication@deafactioncentertexas.org

**Merritt Interpreting Services**
3626 N. Hall, Suite #504
Dallas, TX 75219
Phone #: (214) 969-5585
Fax #: (214) 969-5592
E-Mail: merritt.interpreting_services@airmail.net

**Goodrich Center for the Deaf**
2500 Lipscomb Street
Ft. Worth, TX 76110
Phone #: (817) 926-5305 Voice

Revised April 2009
(817) 926-4101 TTY
Fax #: (817) 921-9528
Website: www.goodrichcenter.com
E-Mail: patriced@goodrichcenter.com

Division for Deaf and Hard of Hearing Services (DHHS)
(Texas Commission for the Deaf and Hard of Hearing)
1530 SSW Loop 323, #120
TJC – West Campus
Tyler, TX 75701
Phone #: (903) 534-1222
Toll Free #: 1-866-275-4887
Fax #: (903) 561-3780
Local Schools & Education Service Centers
AGENCY: Region 8 Education Service Center
Early Childhood Intervention (ECI) Program
2230 North Edwards Avenue
P.O. Box 1894
Mt. Pleasant, TX 75456-1894
Phone: (903) 572-8551
Fax: (903) 575-2630

CLIENT TYPE SERVED: 0-3 Years of Age
Children who are developmentally delayed or who have a diagnosed physical or mental condition that has a high probability.

ELIGIBILITY REQUIREMENTS: Determined by Interdisciplinary Team

SERVICES AVAILABLE: For Children:
- Screenings and assessments, including Hearing and Vision/Physical, Occupational, Speech and Language Therapy
- Activities to develop learning and eating skills/activities to help social and emotional development/assistive technology
- Moving on to school or other services as needed at age 3 or when graduating from the program.
- Nutritional services/Supporting child care or preschool teachers of enrolled children

For Families:
- Education and counseling/Coordination of needed social and health services
- Access to support groups

COUNTRIES SERVED: Camp, Cass, Franklin, Morris, Red River and Titus

FEE: Medicaid, Private Insurance, Family Cost Share

BUSINESS HOURS: Monday – Friday, 8:00am – 4:00pm
TRANSPORTATION:

No

SPANISH INTERPRETER:

Available upon request
AGENCY: Chapel Hill ISD Special Education
Christina Bristow, Director
P.O. Box 1257
Mt. Pleasant, TX 75456-1257
Phone #: (903) 572-8096
Fax #: (903) 903-577-9147
Email: cbristow@chisd.echalk.com

CLIENT TYPE SERVED: Students eligible for public school special education services, ages birth through 21.

ELIGIBILITY REQUIREMENTS: Students must have an eligible handicapping condition and must need special education services.

SERVICES AVAILABLE: Special education instructional services, and therapy needs for educational purposes, such as occupational, physical, and speech therapies, counseling, etc.

COUNTIES SERVED: The following school districts are served by this special education program: Chapel Hill ISD

FEE: None

BUSINESS HOURS: School hours

TRANSPORTATION: Yes, for services determined to be needed by the Admission, Review, and Dismissal Committee.

Revised January 2008
AGENCY: Como-Pickton ISD
Trish Sellers, Special Education Director
P.O. Box 18
Como, TX 75431
Phone #: (903) 488-3671
Fax #: (903) 488-3133
Email: tsellers@cpisd.esc8.net

CLIENT TYPE SERVED: Students eligible for public school special education services, ages birth through 21.

ELIGIBILITY REQUIREMENTS: Students must have an eligible handicapping condition and must need special education services.

SERVICES AVAILABLE: Special education instructional services, and therapy needs for educational purposes, such as occupational, physical, and speech therapies, counseling, etc.

COUNTIES SERVED: The following school districts are served by this special education program: Como-Pickton ISD

FEE: None

BUSINESS HOURS: School hours

TRANSPORTATION: Yes, for services determined to be needed by the Admission, Review, and Dismissal Committee.
AGENCY:
Morris County Co-op
Vicki Lilley, Director Special Education
200 Tiger Drive
Daingerfield, TX 75638
Phone #: (903) 645-5081
(903) 645-3121
Fax #: (903) 645-5731
Email: vllilley@daingerfield.esc8.net

CLIENT TYPE SERVED:
Students eligible for public school special education services, ages birth through 21.

ELIGIBILITY REQUIREMENTS:
Students must have an eligible handicapping condition and must need special education services.

SERVICES AVAILABLE:
Special education instructional services, and therapy needs for educational purposes, such as occupational, physical, and speech therapies, counseling, etc.

COUNTIES SERVED:
The following school districts are served by this special education program:
Daingerfield-Lone Star ISD and Pewitt ISD.

FEE:
None

BUSINESS HOURS:
School hours

TRANSPORTATION:
Yes, for services determines to be needed by the Admission, Review, and Dismissal Committee.

Revised January 2008
AGENCY:

Mt. Vernon ISD Special Education
Tim Evans, Director of Business Operations and Special Services
P.O. Box 98
Mt. Vernon, TX 75457
Phone #: (903) 537-2546
Fax #: (903) 537-2536
Email: tevans@mvisd.esc3.net

CLIENT TYPE SERVED:
Students eligible for public school special education services, ages birth through 21.

ELIGIBILITY REQUIREMENTS:
Students must have an eligible handicapping condition and must need special education services.

SERVICES AVAILABLE:
Special education instructional services, and therapy needs for educational purposes, such as occupational, physical, and speech therapies, counseling, etc.

COUNTRIES SERVIED:
The following school districts are served by this special education program: Mt. Vernon ISD.

FEE:
None

BUSINESS HOURS:
School hours

TRANSPORTATION:
Yes, for services determined to be needed by the Admission, Review, and Dismissal Committee.
AGENCY:
Pittsburg ISD Special Education
Brenda Smith, Director Special Programs
P.O. Box 1189
Pittsburg, TX 75686
Phone #: (903) 856-1142
Fax #: (903) 855-3344
Email: bmssmith@aol.com

CLIENT TYPE SERVED:
Students eligible for public school special education services, ages birth through 21.

ELIGIBILITY REQUIREMENTS:
Students must have an eligible handicapping condition and must need special education services.

SERVICES AVAILABLE:
Special education instructional services, and therapy needs for educational purposes, such as occupational, physical, and speech therapies, counseling, etc.

COUNTIES SERVED:
The following school districts are served by this special education program: Pittsburg ISD.

FEE:
None

BUSINESS HOURS:
School hours

TRANSPORTATION:
Yes, for services determined to be needed by the Admission, Review, and Dismissal Committee.

Revised January 2008
AGENCY:
Titus County Co-op
Marilyn Logan, Director Special Education
P.O. Box 1117
Mt. Pleasant, TX 75456-1117
Phone #: (903) 575-2079
Fax #: (903) 757-2019
Email: mlogan@mpisd.net

CLIENT TYPE SERVED:
Students eligible for public school special education services, ages birth through 21.

ELIGIBILITY REQUIREMENTS:
Students must have an eligible handicapping condition and must need special education services.

SERVICES AVAILABLE:
Special education instructional services, and therapy needs for educational purposes, such as occupational, physical, and speech therapies, counseling, etc.

COUNTIES SERVED:
The following school districts are served by this special education program: Chapel Hill ISD, Harts Bluff ISD, Mt. Pleasant ISD, and Winfield ISD.

FEE:
None

BUSINESS HOURS:
School hours

TRANSPORTATION:
Yes, for services determined to be needed by the Admission, Review, and Dismissal Committee.
Crisis / Intervention Organizations
AGENCY: CASA of Northeast Texas
422 Hickory Street
Texarkana, AR 71854
Mailing Address:
P.O. Box 1546
Texarkana, TX 75504
Phone: (870) 775-1252
Fax: (870) 775-1255
Email: casatxk@cableone.net

CLIENT TYPE SERVED:
Abused or neglected children in the foster care system.

ELIGIBILITY REQUIREMENTS:
Appointed by the Court

SERVICES AVAILABLE:
Advocacy for the children in court

COUNTRIES SERVED:
Bowie, Cass, Morris, Camp

FEE:
None

BUSINESS HOURS:
Monday – Friday 8:00am – 5:00pm

TRANSPORTATION:
None Available

SPANISH INTERPRETER:
None
AGENCY: Lake Country CASA
P.O. Box 323
218 Connally Street
Sulphur Springs, TX 75483
Phone: (903) 885-1173
Fax: (903) 885-7074
Email: lakecountrycasa@neto.com

CLIENT TYPE SERVED: Children: Birth – 18 years of age (abused and neglected)

ELIGIBILITY REQUIREMENTS: Abused and/or neglected children who have been removed from the home and placed in the care of CPS.

SERVICES AVAILABLE: Court Advocacy for abused and neglected children who are in the care of CPS. CASA represents the best interest of the child in the court proceedings. Advocacy – court, educational, medical, and psychological.

COUNTIES SERVED: Hopkins, Franklin, Rains, and Titus

FEE: None

BUSINESS HOURS: Monday – Friday, 9:00am – 5:00pm

TRANSPORTATION: None

SPANISH INTERPRETER: None
AGENCY: East Texas Council on Alcoholism
ETCADA
708 Glencrest Lane
Longview, TX 75601
Phone: (903) 753-7633
Fax: (903) 753-5692
Web: www.etcada.com
Email: serwin@etcada.com

CLIENT TYPE SERVED: Individuals seeking drug/alcohol treatment;
At-risk youth, community at large

ELIGIBILITY REQUIREMENTS: Prevention programs and screening for
treatment have no eligibility requirements;
financial eligibility is determined for state-
funded treatment services

SERVICES AVAILABLE: Substance Abuse Screening and Referral
Services: Licensed counselors provide drug
and alcohol screening and assessment to
those seeking treatment for addiction. After
referral to treatment, counselors provide
extensive case management and support.

Education/Prevention Programs
- School Based Prevention Programs:
  Using research-based curricula trained
ETCADA staff facilitate 6-10 week drug
prevention programs designed to
reduce the onset of the use of alcohol,
tobacco and other drugs by youth.
- Prevention Resource Center (PRC): A
clearing house for drug and alcohol
prevention information, resources and
expertise. One of eleven in the state,
ETCADA hosts the PRC for Northeast
Texas. The PRC also serves as the
regional headquarters for the
2young2drink campaign against
underage drinking.
- Community Coalitions: ETCADA staff
members work with members of local
communities to work together to
create safe, healthy, drug-free
Communities. Prevention strategies are utilized to reduce the use of alcohol, tobacco and other drugs among young people. Coalition networks provide linkages to social services.

**Intervention/Education Programs**

- **Choices & Consequences of Substance Abuse Class**: A 3-week curriculum-based program designed to help the alcohol/drug abuser and family members understand the disease of addiction. Provided monthly.

- **DWI Intervention Program**: A court-mandated comprehensive program designed for individuals who commit repeat DWI offenses.

- **Minors in Possession Program (MIP)**: Court ordered classes provided for minors who are found to be in possession of alcohol. MIP provides accurate information to young people about the consequences (physical, emotional, social and legal) of underage drinking.

- **Minors in Possession of Tobacco (MIT)**: A resource for authorities who address minors found to be in possession of tobacco. MIT provides accurate information to young people about tobacco and other drugs. This class also addresses self-esteem, communication skills, coping skills and decision-making.

- **Women's Support Group**: Professionally facilitated group designed to assist women who have been affected directly or indirectly by chemical dependency.

**Counties Served:**

Anderson, Bowie, Camp, Cass, Cherokee, Delta, Franklin, Gregg, Harrison, Henderson, Hopkins, Lamar, Marion, Morris, Panola, Rains,
FEE:

Most services are free

BUSINESS HOURS:

Monday – Friday, 8:00am – 5:00pm
Late appointments are available
24 Hour help line

TRANSPORTATION:

None

SPANISH INTERPRETER:

Available by appointment

Red River, Rusk, Smith, Titus, Upshur, Van Zandt and Wood
AGENCY

Shelter Agencies for Families in East Texas, Inc. - (SAFE-T)
P.O. Box 2337
204 Patrick Street
Mt. Pleasant, TX 75456-2337
Phone: (903) 572-0973
Hotline #: (903) 575-9999
Fax: (903) 572-0982
Store: (903) 577-9035
E-mail: director@safe-tagency.com
Web Site: www.safe-tagency.com

CLIENT TYPE SERVED:

Any Victim of Abuse (emotional & physical)
Rape Victims
Other Victims of Violent Crimes
Perpetrators of Domestic Violence
Men on limited basis

ELIGIBILITY REQUIREMENTS:

Victims of Family Violence
Sexual Assault
Other Violent Crimes

SERVICES AVAILABLE:

• Information/Referral
• Individual and group counseling
• Personal accompaniment to court, hospitals and police
• Children’s advocacy
• Victim Assistance with Crime Victim application forms
• Rape Crisis Intervention
• BIPP (Batterer’s Intervention Prevention Program)
• Anger Management
• Silent Witness Candlelight Vigil
• Work Place Violence
• Child visitation and Exchange Program
• Shelter
• Educational Workshops
• Career Preparation
• Housing Assistance
• 24 Hour Crisis Helpline: 903-575-9999
• 1-800-801-HELP

Revised May 2009

FEE: $20/week Batterer's Program; $25 Child Visitation, 2 Hours Program; All else no fee

BUSINESS HOURS: Monday-Friday, 8:30 am - 5:00 pm 24-Hour Crisis Hotline

TRANSPORTATION: For shelter clients - emergency

SPANISH INTERPRETER: Yes

Revised May 2009
<table>
<thead>
<tr>
<th>CHURCHES IN TITUS COUNTY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Abundant Life United Pentecostal Hwy 271 North (P O Box 1745) Mt Pleasant TX 75455 903/572-0351</td>
</tr>
<tr>
<td>Argo Missionary Baptist Church 394 CR 1135 Mt Pleasant TX 75455 903/572-3319</td>
</tr>
<tr>
<td>Bethel Church of Christ 1706 East 9th Street Mt Pleasant TX 75455 903/577-7807</td>
</tr>
<tr>
<td>Bible Baptist Church David Kealer, Min. 1312 E Ferguson (P O Box 1714) Mt Pleasant TX 75456 903/572-1197</td>
</tr>
<tr>
<td>Bible Christian Assembly of God Jason &amp; Staci May, Pastor 323 Dunn (P O Box 481) Mt Pleasant TX 75456 903/577-1320</td>
</tr>
<tr>
<td>Bible Way Missionary Baptist Betrand Bailey, Min. 908 Gabion Ave. (P O Box 1921) Mt Pleasant TX 75456 903/572-4664</td>
</tr>
<tr>
<td>Boltmont Church of Christ 9278 FM 127 Pittsburg TX 76152 903/577-7145</td>
</tr>
<tr>
<td>Blundis Creek Baptist Lewis Fidell, Min. Titus CR SW 27 (P O Box 225) Mt Pleasant TX 75456 903/572-6425</td>
</tr>
<tr>
<td>Bridge Chapel United Methodist 2485 FM 2152 (P O Box 291) Mt Pleasant TX 75456 903/577-0708</td>
</tr>
<tr>
<td>Calvary Chapel Mt Pleasant David Anderson, Pastor 215 N Jefferson Avenue Mt Pleasant TX 75455 903/577-7787</td>
</tr>
<tr>
<td>Calvary Missionary Baptist Church Kenneth Whitten, Pastor 2202 N Edwards (P O Box 1142) Mt Pleasant TX 75456 903/572-6777</td>
</tr>
<tr>
<td>Choctaw Baptist Church 1310 Alexander Mt Pleasant TX 75456 903/577-1884</td>
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<tr>
<td>Church of God 919 E 3rd Street Mt Pleasant TX 75455 903/577-6288</td>
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<tr>
<td>Church of God in Christ 502 Lee Street Mt Pleasant TX 75455 903/572-2826</td>
</tr>
<tr>
<td>Church of God of Prophecy 7 P O Box 23 Cookville TX 75558 903/572-0276</td>
</tr>
<tr>
<td>Church of God of Prophecy 119 E White Street Mt Pleasant TX 75455 903/572-7027</td>
</tr>
<tr>
<td>Church of Jesus Christ Latter Day Saints Hwy 271 bypass Mt Pleasant TX 75455 903/577-5307</td>
</tr>
<tr>
<td>Church of the Living God 912 East 8th Mt Pleasant TX 75455 903/575-1919</td>
</tr>
<tr>
<td>Church of the Nazarene 4000 Mark Drive Mt Pleasant TX 75455 903/577-5382</td>
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<tr>
<td>Circle C Cowboy Church Mt Pleasant Rodeo Arena Ag Bldg Greenhill Rd Mt Pleasant TX 75455 903/884-2516 or 285-3756</td>
</tr>
<tr>
<td>Concord Baptist Nolan Richet, Min. 8843 N FM 8144 Ohio TX 75571 903/884-2007</td>
</tr>
<tr>
<td>Cookville First Baptist Church Mark Norwood, Min. 6757 Hwy 67E Cookville TX 75558 903/572-4409</td>
</tr>
<tr>
<td>Cottrell Chapel CME 1104 Searcy Ave Mt Pleasant TX 75455 903/572-5246</td>
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<tr>
<td>Cypress Baptist 4522 FM 2348 Mt Pleasant TX 75455 903/577-1011</td>
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<tr>
<td>Damascus Baptist Church John Wiener, Pastor 394 CR 1135 Mt Pleasant TX 75455 903/572-3319</td>
</tr>
<tr>
<td>Dellwood Park Assembly of God John &amp; June Garretson, Pastor 303 East Ferguson Road Mt Pleasant TX 75455 903/572-2928 <a href="http://www.dellwooddg.com">www.dellwooddg.com</a></td>
</tr>
<tr>
<td>East New Hope Baptist Paul Barkhult, Min. 1550 FM 1735 Mt Pleasant TX 75455 903/572-6038</td>
</tr>
<tr>
<td>Eastside Baptist Tommy Milan, Min. 1808 East First Mt Pleasant TX 75456 903/572-1391</td>
</tr>
<tr>
<td>Emmanuel Baptist Church Gid Johnston, Pastor Hwy 67 East Mt Pleasant TX 75455 903/572-6720</td>
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<tr>
<td>Farmer's Academy Cong Methodist Pat Rose, Jr. Min. Hwy 67 West Mt Pleasant TX 75455 903/577-0708</td>
</tr>
<tr>
<td>First Assembly of God Don White, Pastor 2113 N Edwards (P O Box 150) Mt Pleasant TX 75456 903/572-8195</td>
</tr>
<tr>
<td>First Baptist Church Dr. Clinton L. Davis, Pastor 301 Madison (P O Box 867) Mt Pleasant TX 75456 903/572-3605 903/572-1230fax <a href="http://www.fbcmp.com">www.fbcmp.com</a></td>
</tr>
<tr>
<td>First Christian Church Dr. William Parkey, Minister 105 Redbud (P O Box 1027) Mt Pleasant TX 75456 903/572-8114</td>
</tr>
<tr>
<td>First Church of God in Christ 302 Lee (P O Box 95) Mt Pleasant TX 75456 903/572-2826</td>
</tr>
<tr>
<td>First Presbyterian Church Mike O'Neil, Pastor 401 N Madison (P O Box 1114) Mt Pleasant TX 75456 903/572-8832</td>
</tr>
<tr>
<td>Good Shepherd Lutheran Wayne Renning, Pastor 2820 W Ferguson Rd Mt Pleasant TX 75455 903/572-4470</td>
</tr>
<tr>
<td>Grace Lutheran Church Vila Glatke, Pastor 6788 FM 3113 Scruggins TX 75480 903/360-3749</td>
</tr>
<tr>
<td>Grace Temple Missionary Baptist Tommy Horst, Pastor 806 West 4th Street Mt Pleasant TX 75456 903/572-6750</td>
</tr>
<tr>
<td>Greenhill United Methodist Steven Dziaz, Pastor 2485 FM 2152 Mt Pleasant TX 75455 903/577-0708</td>
</tr>
<tr>
<td>Highland Park Baptist Church Diane Riddle, Pastor 2801 S Jefferson Mt Pleasant TX 75456 903/572-5562 <a href="http://www.hpbmp.org">www.hpbmp.org</a></td>
</tr>
<tr>
<td>Hillcrest Baptist Church Memorial and 18th Street Mt Pleasant TX 75456 903/572-6132</td>
</tr>
<tr>
<td>Iglesia Bautista Betel 320 East Ferguson Road Mt Pleasant TX 75455 903/577-9436</td>
</tr>
<tr>
<td>Iglesia Metodista Unida Faro de Luz 610 East Choctaw (P O Box 689) Mt Pleasant TX 75456 903/577-1177</td>
</tr>
<tr>
<td>Jehovah's Witness Kingdom Hall Hwy 67W Mt Pleasant TX 75455 903/572-3257</td>
</tr>
<tr>
<td>Lamb's Fold Church Gordon Nelms, Pastor 105 East 16th Street 903/572-1953 Mt Pleasant TX 75455 903/572-8826</td>
</tr>
</tbody>
</table>

1604 N. Jefferson Mount Pleasant, TX 75455
Phone 903.572.8567 Fax 903.572.0613 e-mail info@mtpleasanttexas.com web site www.mtpleasanttexas.com
Mount Pleasant / Titus County
CHAMBER of COMMERCE

Liberty Missionary Church
Gary J. Griffith
Hwy 127
Mt Pleasant TX 75455
093/572-127

Liberty Hill Baptist Church
Bob Griffith, Min
FM 1001
Mt Pleasant TX 75455

Logos Christian Center
Howard Petty, Pastor
804 W. 3rd (PO Box 1840)
Mt Pleasant TX 75456
093/572-7222

Monticello Missionary Baptist
State Hwy 127 and SW 13
Mt Pleasant TX 75455

Mount Olive Baptist
Kathleen Robertson, Pastor
131 South O'Byrn
Mt Pleasant TX 75455
093/572-8273

Mr. Gilmore Baptist
Riley Street (PO Box 883)
Mt Pleasant TX 75456
093/572-5373

Mr. Pleasant Baptist
Frank Stranghill, Pastor
110 W 16th (PO Box 628)
Mt Pleasant TX 75456
093/572-8612

Mr. Silvis Baptist Church
CR NE 5
Mt Pleasant TX 75455
093/572-7361

New Beginnings Baptist Church
Bruce Blackstone, Pastor
1570 CR 1345
Mt Pleasant TX 75455
093/572-4400

North Jefferson Church of Christ
2311 N. Jefferson
Mt Pleasant TX 75455
093/572-1136
www.njocofc.com

North Ridge Church of Christ
Jim Parker, Minister
1-30 Access Road (PO Box 152)
Mt Pleasant TX 75455

Piney Baptist Church
286 CR 1680
Mt Pleasant TX 75455
093/572-9387

Pleasant Grove Baptist Church
245 CR 43-40
Mt Pleasant TX 75455
093/572-2454

Ripley Memorial Baptist
2760 North Jefferson
Mt Pleasant TX 75453
093/572-8241

Seventh Day Adventist
302 Lakewood Drive
Mt Pleasant TX 75455
093/572-7556

Shepherd Street Church of Christ
502 Shepherd (PO Box 802)
Mt Pleasant TX 75456
093/572-2163

Spanish Church of Christ
400 West 9th Street
Mt Pleasant TX 75455
093/572-7271

South Jefferson Baptist
Tom Oglesby, Pastor
1701 S Jefferson (PO Box 928)
Mt Pleasant TX 75456
093/572-2006

Southside Church of Christ
Larry Bilbo, Minister
515 S Jefferson (PO Box 220)
Mt Pleasant TX 75456
093/572-2148

St Andrew United Methodist
Scott Stewart, Rev.
2019 N Edwards (PO Box 1222)
Mt Pleasant TX 75456
093/572-6457
www.sgbm-umc.org/standrewumc

St Marks Episcopal Church
205 East Pecan (PO Box 1837)
Mt Pleasant TX 75456
093/572-3211

Sunset Baptist Church
1412 West 7th Street
Mt Pleasant TX 75455
093/572-2646

Full Gospel Revival Church
1108 East 9th Street
Mt Pleasant TX 75455
093/572-9333

Templo Cristiano Asamblea De Dios
Juan Garcia, Pastor
414 N Jefferson (PO Box 1685)
Mt Pleasant TX 75455

Tennison Memorial United Methodist Church
Chuck Huffman, Rev.
313 N Church (PO Box 967)
Mt Pleasant TX 75456
093/572-0852

Terrenbuculo De Las Buenas Nuevas
4908 Hwy 49
Mt Pleasant TX 75455

Trinity Baptist Church
Makke Kessler, Pastor
2836 W Ferguson (PO Box 690)
Mt Pleasant TX 75456
093/572-1959

Union Hill Baptist
1209 West 8th Street
Mt Pleasant TX 75455

Unity Missionary Baptist Church
1048 Richardson Rd
Mt Pleasant TX 75455
093/573-0955

White Oak Church of God in Christ
801 East 9th Street
Mt Pleasant TX 75455
093/572-3202

Oak Grove Church of Christ
Harts Bluff Rd (PO Box 523)
Mt Pleasant TX 75456
093/572-0859

1604 N Jefferson Mount Pleasant TX 75455
Phone 903.572.8567 Fax 903.572.0615 e-mail info@mtpleasantx.com web site www.mtpleasantx.com

74
Benevolence Organizations
AGENCY: Christian Service Center
208 Coffey
P. O. Box 303
Daingerfield, Texas 75638
Phone: (903) 645-5510
Fax: (903) 645-5510

CLIENT TYPED SERVED:
Indigent
Transient
Welfare
Needy

ELIGIBILITY REQUIREMENTS:
Must live in Daingerfield, Lone Star, Hughes Springs, or Cason. Must bring proof of residency.

SERVICES AVAILABLE:
Clothing
Food – bag of food 3 times per year
Medicine (doctor and dentist) - $10.00
Prescription – non-addictive, once per year
Utilities - limit
Lodging, 1 night stay - transient
Local transportation to see doctor once per year-$15.00 gas

TOWNS SERVED:
Daingerfield, Lone Star, Cason and Hughes Springs

FEE:
None

BUSINESS HOURS:
Tuesday and Friday, 9:00am-12 Noon
Wednesday, 2:00pm-5:00pm

TRANSPORTATION:
None

Revised May 2009
Titus County Cares

Who We Are:

Titus County Cares is a faith-based, non-profit organization formed to help meet the needs of the economically disadvantaged in Titus County.

What We Do:

Titus County Cares administers the following programs:

- "Empty Stocking" – provides toys and food to needy families at Christmas
- "FEMA/EFSP" – fund uses federal money to assist with utility and rent payments – only when funds are available and once a year.
- "Neighbor to Neighbor" – funds are for utility bills through AEP/SWEPCO
- "Backpack Program" – fills backpacks with child-friendly foods for the weekend to low-income children
- "Food Pantry" – provides food to families once a month
- "Clothes/Coats for Kids"
- "Sally’s Hope" – financial assistance for mammograms

Contact Information:

www.tituscountycares.org
(903) 575-9157 – office
(903) 575-9767 – fax
310 N. Edwards
PO Box 1476
Mt. Pleasant, TX 75456-1476
www.facebook.com – search Titus County Cares

Hours of Operation:

Monday, Wednesday & Friday – 9am – 3pm
Tuesday – 5pm – 7pm
Closed on Thursday
Local Housing Authorities
AGENCY: Daingerfield Housing Authority
1200 N. Peters Street
P.O. Box J
Daingerfield, TX 75638
Phone #: (903) 645-2636
Fax #: (903) 645-2736

CLIENT TYPE SERVED: Low Income Families
Elderly and Disabled

ELIGIBILITY REQUIREMENTS: Income eligibility and suitability

SERVICES AVAILABLE: 1, 2, 3, & 4 Bedroom units, central heat and air, laundry hookups or Laundromat, stove and refrigerators.
Low Income Public Housing

COUNTIES SERVED: Morris and surrounding counties

FEE: 

BUSINESS HOURS: Monday – Thursday, 8:00 a.m. – 4:30 p.m.
Friday, 8:00 a.m. – 12:00 Noon

TRANSPORTATION: None available

SPANISH INTERPRETER: None

Revised May 2009
AGENCY: Housing Authority of the City of Mt. Pleasant
P.O. Box 1051
601 Stark Drive
Mt. Pleasant, TX 75455
Phone: (903) 572-2829
Fax: (903) 572-5434
Website: www.mtpleasantha.com

CLIENT TYPE SERVED: Low Income Elderly & Families
Disabled

ELIGIBILITY REQUIREMENTS: Must meet income limits and pass screening requirements

SERVICES AVAILABLE: 1, 2, and 3 bedroom units
Rent is based on 1/3 gross monthly income.
Central heat and air
Laundry hookups or laundromat available
Stove and refrigerators available

COUNTIES SERVED: Titus and surrounding counties

FEE: None

BUSINESS HOURS: Monday – Thursday, 1:00 p.m. – 5:00 p.m.

TRANSPORTATION: None Available

Revised May 2009
AGENCY:
City of Mount Vernon Housing Authority
P.O. Box 639
944 S. Kaufman St.
Mt. Vernon, TX 75457
Phone: (903) 537-4452
Fax: (903) 537-2272
Email: myba@mt-vernon.com

CLIENT TYPE SERVED:
Low to moderate income individuals and families needing low income apartment to rent or lease.

ELIGIBILITY REQUIREMENTS:
Low to moderate income, no criminal history, no illegal drug addiction and no alcohol abuse history.

SERVICES AVAILABLE:
Low income housing to mid to low-income individuals, elderly, disabled and families. Housing based on low income base or flat rent. We abide with the Waiting List.

We provide water, sewer service and garbage pick-up.

COUNTIES SERVED:
Franklin County and surrounding counties

FEE:
When housed, security deposit and pro-rated rent.

BUSINESS HOURS:
Monday-Thursday, 8:00am – 4:30pm

TRANSPORTATION:
None available

SPANISH INTERPRETER:
None available

Revised May 2009
AGENCY: Naples Housing Authority
P.O. Box 100
601 Walnut St.
Naples, TX 75568-0100
Phone: (903) 897-5336
Fax: (903) 897-5108
Email: 0629t@gte.net

CLIENT TYPE SERVED: Low-income families, elderly, disabled, singles, handicapped

ELIGIBILITY REQUIREMENTS: Income eligibility and suitability

SERVICES AVAILABLE: Housing, Apartments (rent based on income)

COUNTRIES SERVED: Based in Morris County; but serve all counties

FEE: No application or processing fees

BUSINESS HOURS: Monday – Friday, 8:00 am - 4:00 pm

TRANSPORTATION: None Available

SPANISH INTERPRETER: None, but can make arrangements

Revised May 2009
AGENCY: Omaha Housing Authority
P.O. Box 667
202 Sloss Circle
Omaha, TX 75571
Phone: (903) 884-2300
Fax: (903) 884-3611
Email: conniebc@swbell.net

CLIENT TYPE SERVED:
Lower Income Families
Elderly
Disabled

ELIGIBILITY REQUIREMENTS:
Meet income limits and pass screening requirements

SERVICES AVAILABLE:
Provide low-income housing – apartments only

COUNTIES SERVED:
Morris County and surrounding counties

FEE:
None

BUSINESS HOURS:
Monday-Friday, 7:00 am - 12:00 noon

TRANSPORTATION:
None Available

SPANISH INTERPRETER:
None

Revised May 2009
AGENCY:
Housing Authority of the City of Pittsburg
P.O. Box 435
400 Broach St.
Pittsburg, TX 75686
Phone: (903) 856-3760
Fax: (903) 856-1810

CLIENT TYPE SERVED:
Low income, handicapped, disabled, families, singles, or elderly

ELIGIBILITY REQUIREMENTS:
Low income and family compensation

SERVICES AVAILABLE:
Low income housing and Camp County Section 8 Program

COUNTRIES SERVED:
Camp County

FEE:
None

BUSINESS HOURS:
Monday – Friday, 8:30 am - 5:00 pm

TRANSPORTATION:
None

SPANISH INTERPRETER:
None

Revised May 2009
Workforce Solutions
Workforce Solutions

North East - WDA No. 7
Counties Served: Bowie, Cass, Delta, Franklin, Hopkins, Lamar, Morris, Red River, Titus

Board Director/Staff Contact
Ms. Kay O'Dell
Executive Director
North East Texas WDB
Centre West
911 North Bishop, Suite A100
Wake Village, Texas 75501
(903) 794-9490
Fax: (903) 794-4884
e-mail: kay.odell@twc.state.tx.us

Board Chair
Ms. Michelle Wilson
General Manager
Hampton Inn
35 C.R. 1603
Mount Pleasant, Texas 75455
(903) 399-8498
Fax: (903) 572-7107
e-mail: michelle.wilson3@hilton.com

Chief Elected Official
The Honorable M. C. Superville, Jr.
Lamar County Judge
Lamar County Courthouse
119 N. Main Street, Suite 170
Paris, Texas 75460
(903) 737-2410
Fax: (903) 785-3858
e-mail: nita@co.lamar.tx.us
CHILD CARE ASSISTANCE PROGRAM

Does Your Family Qualify for Child Care Assistance?

YOU MAY BE ELIGIBLE TO RECEIVE ASSISTANCE WITH YOUR CHILD CARE COSTS

◆ Family must live in Bowie, Cass, Delta, Franklin, Hopkins, Lamar, Morris, Red River, or Titus County.
◆ Parents must be working or attending school/training for a minimum of 25 hours per week for a one parent household or 50 hours per week for a two parent household.
◆ Family’s gross monthly income must fall within the Income Eligibility Limits for family size.

<table>
<thead>
<tr>
<th>FAMILY SIZE</th>
<th>FAMILY INCOME LIMITS</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>$2,650</td>
</tr>
<tr>
<td>3</td>
<td>$3,274</td>
</tr>
<tr>
<td>4</td>
<td>$3,897</td>
</tr>
<tr>
<td>5</td>
<td>$4,521</td>
</tr>
<tr>
<td>6</td>
<td>$5,145</td>
</tr>
<tr>
<td>7</td>
<td>$5,261</td>
</tr>
<tr>
<td>8</td>
<td>$5,378</td>
</tr>
</tbody>
</table>

(Effective until 9/30/10)

The parent’s cost for care is a percentage of their gross monthly income.

TO LEARN MORE ABOUT CHILD CARE ASSISTANCE

◆ Call CHILD CARE SERVICES 1-800-874-3226 or 903-794-8999 to request an eligibility packet. (Packet may be downloaded from the internet at www.netxworkforce.org)

Relay Texas TDD: 800-735-2989 Relay Texas Voice: 800-735-2988

◆ If qualified, return completed enrollment packet and all requested documentation by fax or by mail to Child Care Services.

   Fax: 1-903-794-8012
   Mail: P.O. Box 6009
         Texarkana, Texas 75505-6009

Mount Pleasant
62 West Ferguson Road
P. Pleasant, TX 75555
(903) 572-9841
(903) 572-0159 (Fax)

Paris
5210 S.E. Loop 284
Paris, TX 75460
(903) 784-4354
(903) 784-7267 (Fax)

Sulphur Springs
1716 Pasey Lane
Sulphur Springs, TX 75482
(903) 695-7066
(903) 439-1012 (Fax)

Texarkana
1702 Hampton Road
Texarkana, TX 75503
(903) 794-4163
(903) 792-2576 (Fax)

Child Care Services
P.O. Box 4009
Texarkana, TX 75505
(903) 794-8999
(903) 794-8012 (Fax)

EQUAL OPPORTUNITY EMPLOYER/PROGRAMS | Auxiliary aids and services are available upon request to individuals with disabilities.
Appendix
Northeast Texas Community College
Office of Special Populations – Request for Accommodation Form

TO BE COMPLETED BY APPLICANT ONLY

The information on this form is confidential and will be maintained by the Coordinator of Special Populations in the College Connection Center.

GENERAL INFORMATION:

First Name: __________________ Last Name: __________________ Date: __________________

Address: ____________________________

City: _______________________________ State: ___________ Zip: __________________

Telephone (home): ___________________ Cell: __________________

Student ID: __________________________ Birth date: __________________

Email: ______________________________

MEDICAL HISTORY:

What is your diagnosed disability? __________________________

Describe your disability and how it affects your performance as a student: __________________________

____________________________________

Have you ever received assistance from any outside agency (i.e. Texas Dept. of Rehabilitative Services? Commission for the Blind, etc.) for academic, career or personal counseling or support? _________

Name of Agency: __________________________ When? __________________________

What services were provided? __________________________

Are you currently receiving any such services? __________________________

Contact person for services received: __________________________

EDUCATIONAL BACKGROUND: Please identify with a check the tasks you have difficulty completing.

<table>
<thead>
<tr>
<th>Paying Attention in Class</th>
<th>Reading at a successful rate</th>
<th>Putting thoughts into writing</th>
<th>Memorizing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Completing Assignments</td>
<td>Reading Comprehension</td>
<td>Proofreading</td>
<td>Managing Time</td>
</tr>
<tr>
<td>Taking notes</td>
<td>Math Calculations</td>
<td>Motivation</td>
<td>Other (please specify)</td>
</tr>
</tbody>
</table>

Request for Accommodations Revised by Troy G. White 2/11
Have you graduated from high school? _____ When? _____ Name? ____________________________

Were you in special education or resource room programs/classes? _____ When? ______________

Have you ever received tutoring? _____ In what subjects? __________________________ When? _____

Describe special assistance you have received in the past: ________________________________________

_________________________________________________________________________________

Previous college(s) attended: ____________________________________________________________

What were your easiest subjects? __________________________ Hardest? _______________________

Any adaptive technology you utilized in high school or at previous colleges? ____________________

_________________________________________________________________________________

How would you rank your study habits? (circle one)

1 2 3 4 5 6 7 8 9 10 very poor excellent

Have you been taught how to study? _____ How much time do you study per day? ______________

Check the accommodations below that would benefit you in your educational endeavors:
(Selecting any of the suggested accommodations below does not mean they will be provided. This is for informational purposes only to assist NTCC in determining which accommodations may need to be provided.) There are no automatic accommodations.

<table>
<thead>
<tr>
<th>Tutoring</th>
<th>Copies of Instr. Notes</th>
<th>Reader / Scribe</th>
<th>Tape recorder in class</th>
</tr>
</thead>
<tbody>
<tr>
<td>Extended time on</td>
<td>Tests administered in</td>
<td>Audio books / ebooks/</td>
<td>Disability Access</td>
</tr>
<tr>
<td>tests</td>
<td>a quiet location</td>
<td>Braille</td>
<td>Assistance</td>
</tr>
<tr>
<td>Interpreter</td>
<td>Spell check</td>
<td>Class seating placement</td>
<td>Other (please specify)</td>
</tr>
</tbody>
</table>

Were you exempt from high school TAKS tests? _____________________________________________

ADDITIONAL INFORMATION:

Are you currently employed? _____ Where? __________________________ Number of hrs. p/week? ___

Please provide any information not previously entered such as additional accommodations requested, specific concerns regarding completion of coursework or other information you feel would be beneficial to the Coordinator of Special Populations. ____________________________________________________________

_________________________________________________________________________________

_________________________________________________________________________________

Request for Accommodations Revised by Troy G. White 2/11 Page 2
The Coordinator of Special Populations is dedicated to ensuring that all information remains confidential as required and/or permitted by law. The following policy regarding confidential information has been adopted by the department and includes relevant state and federal regulations.

1. Only Special Populations staff and their supervisor(s) will have immediate access to a student’s disability information. Information regarding a student’s disability is confidential and will be shared only with others within NTCC who have legitimate educational interests.

2. The Family Educational Rights and Privacy Act (FERPA) consider a student’s disability information confidential.

3. A student’s disability information will not be released except in accordance with state and federal regulations.

4. A student’s file may be released pursuant to a court order or subpoena.

5. Students who wish to share information with others must provide the Coordinator of Special Populations with written authorization to release or discuss information pertinent to the student’s special support services. Students should understand the purpose for the release of information before providing the Coordinator of Special Populations authorization to release such information.

6. The Coordinator of Special Populations, at their discretion, may share information regarding a student’s disability with faculty if the circumstances necessitate sharing information to benefit a student’s educational interest.

7. Student’s have a right to review his/her own Special Populations files with appropriate notification.

I have read and understand the information on the accommodations request form. I agree to comply with the procedures and stipulations. I certify that the information I have provided is accurate and true and can be shared with the appropriate faculty/staff if modification is needed. I understand that I must complete a Request for Accommodation form each semester that I am enrolled at NTCC if I wish to apply for and receive accommodations.

__________________________________________  ________________
Student Signature                                            Date

*Please return this form along with documentation of the diagnosed disability from a licensed professional or organization to the NTCC Special Populations Coordinator before the semester begins.*